



Directive 2016/2102 on the Accessibility of Websites & Mobile Apps of Public Sector Bodies

CIO Forum

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“As from September 2018, all public sector websites need to conform to the new European accessibility directive. The directive ensures that all public sector organisations’ websites and apps are accessible, using existing accessibility standards.”



- The Directive sets forward a minimum base standard for compliance, monitoring, and evaluation across Europe. The MCA has been assigned as the entity responsible to implement this directive.
- MCA is coordinating with FITA and CRPD to ensure effectiveness of implementation.
- FITA will carry out the in-depth assessments under the MCA's guidance.
- CRPD will provide feedback mechanism “to enable any person to notify the MCA of any failures of a website to comply with the accessibility requirements.”

- Web Accessibility makes the web easier to use for a wider audience not just persons with disabilities
- The Directive is based on EN 301 549 which was updated to adopt the Web Content Accessibility Guidelines (WCAG) 2.1
- WCAG 2.1 is split across three conformance levels
 - Level A – Minimal impact on design
 - Level AA – Some impact on design
 - Level AAA – High impact on design



Monitoring and Reporting

- Simplified Assessments

- Use of automated tools
- Manned assessment of key web pages / screens



- In-Depth Assessments

- Manned verification of a complete user journey following a typical default sequence
- Manned evaluation of interaction with forms, interface controls, dialogue boxes, data confirmations, error messages



WAD Accessibility Statement

- As from September 2019, all websites shall have an Accessibility Statement (as per Implementing Decision (EU) 2018 / 1523 for Accessibility Statement model).
- Accessibility statement shall be accessible and machine readable.
- Statement shall be accessible and reachable from all website pages e.g. in the footer.

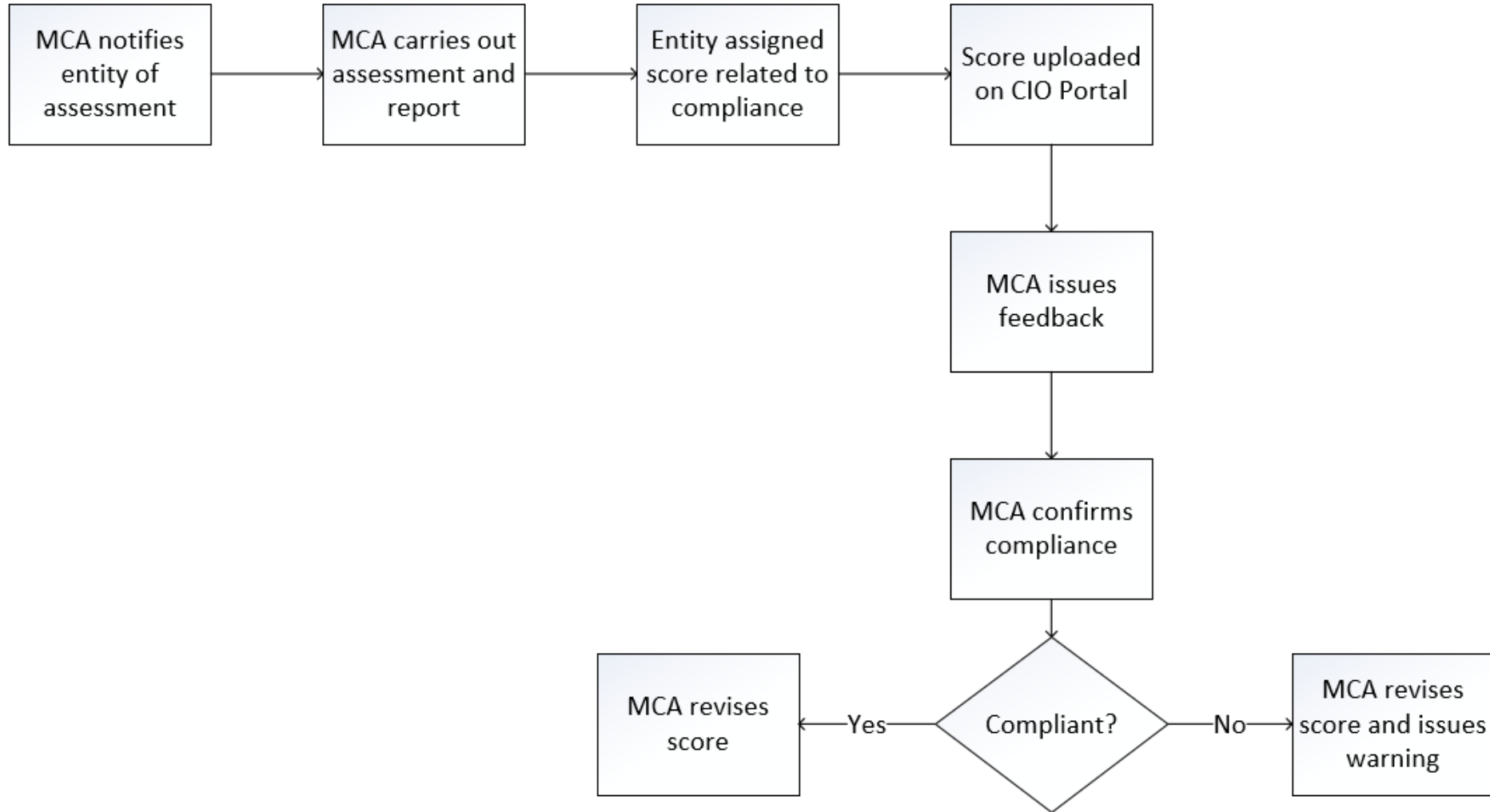


WAD Accessibility Statement Contents

Contents of Accessibility Statement shall include as a minimum

- **Title: Accessibility Statement**
 - A short statement outlining the organisation's commitment to website and mobile app accessibility
- **Compliance status**
 - Fully compliant OR
 - Partially compliant OR
 - Not compliant
- **Overview on non-accessible with a reason/s**
 - Non-compliance with national legislation
 - Disproportionate burden
 - Content is not in-scope of the applicable legislation
- **Statement outlining the date of preparation / update of the Accessibility Statement – statement to be updated at least twice a year**
- **A link to the organisation's contact point to direct queries related to accessibility**
- **A link to the MCA's Web Accessibility Enforcement form i.e. www.mca.org.mt/accessibilitycomplaint and to the CRPD**

Process Map



- Objective → all Public Sector websites achieve WCAG Level AA
- Assessment of website at Simplified and In-Depth levels
- Deliverable → Report with findings and recommendations
- MCA will present national report to EC outlining position of MS vis-à-vis status of accessibility of public sector websites

- Total Public Sector Websites (to date) → > 650
- Amount of sites to monitor dependent on population

	2020	2021	2022
Websites Reviewed			
■ Simplified	85	85	85
■ In-Depth	14	14	14
Mobile Apps		5	10