

Telecom Offer and Price Developments – July to September 2025

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MALTA COMMUNICATIONS AUTHORITY

Purpose

Focus on changes in product line-up and prices for telecom services in Malta:

- **Reference period** – July to September 2025
- **Mobile telephony** – Increases and decreases in monthly access fees / Increase in data allowances / Introduction of one-off charges
- **Fixed broadband** – Decrease in device rental fees / Promotional offers to students
- **Bundles** – Decrease in discount period / Updated TV channel line-ups / New business offers
- **Quoted rates** - inclusive of VAT but exclusive of other taxes or discounts.

Notes:

1. Main reference is to new / changed plans during the quarter, comparing operators' offers in the process.
2. New plans launched or updated throughout the review period are indicated in **blue text** under the 'status' heading in the tables.
3. Positive changes considered as beneficial to the end-user are in **green text**; those considered as negative are in **red text**.
4. Previous editions are available [here](#).

Mobile pre-paid plans – residential

Pre-paid plans	Epic			GO			Melita		
	Value Pack	Talk Pack	Data Pack	Small	Medium	Large	Pass S	Pass M	Pass L
Status since June 2025	Increase in monthly access fee			Unchanged	Unchanged	Unchanged	Unchanged	Unchanged	Decrease in monthly access fee & Increase in data allowance
Month-on-month (no contract)	€9.99/month €10.99/month	€4.99/month €5.99/month	€5.99/month €6.99/month	€5.99/month	€11.99/month	€15.99/month	€5/month	€10/month	€15/month €12/month
Validity	28 days	28 days	28 days	28 days	28 days	28 days	28 days	28 days	28 days
Data allowance									
Local data allowance	10 GB	500 Mbps	4 GB	Standard: 1GB 1.5 GB with Home Pack / Auto Top-Up	Standard: 15 GB 20 GB with Home Pack / Auto Top-Up	Standard: 10 GB 12 GB with Home Pack / Auto Top-Up	500 MB with Top Up 1 GB with auto Top Up	10 GB with Top Up 20 GB with Auto Top Up	20 GB with Top Up 25 GB with Top Up 40 GB with Auto Top Up 50 GB with Auto Top Up
EU/UK data allowance									
Download speed	270 Mbps	270 Mbps	270 Mbps	1,024 Mbps	1,024 Mbps	1,024 Mbps	200 Mbps	200 Mbps	200 Mbps
Call and SMS allowance									
Call minutes to Malta, EU/UK	Unlimited minutes to all Epic mobile and telephone numbers while in Malta +		N/A	100 minutes	250 minutes	300 minutes	Free calls to Melita fixed and mobile numbers in Malta +		
	200 minutes to other numbers while in Malta/EU	100 minutes to other numbers while in Malta/EU					100 Minutes towards all other local networks in Malta, EU/UK	200 minutes towards all other local networks in Malta, EU/UK	
SMS to Malta, EU/UK	200 SMS	100 SMS	N/A	100 SMS	250 SMS	300 SMS	100 SMS	200 SMS	200 SMS

Mobile pre-paid plans – residential (cont.)

Pre-paid plans	Epic					GO		
	Genius 5 GB	Genius 10 GB	Genius 20 GB	MIX 500	MIX 2000	Smart Unlimited	Smart Unlimited Plus	
Status since June 2025	Increase in monthly access fee					Unchanged		Unchanged
Month-on-month (no contract)	€8.99/month €9.49/month	€13.99/month €11.99/month	€17.99/month €18.99/month	€8.99/month €9.99/month	€17.99/month €18.99/month	€15.99/month	€18.99/month	
Validity	28 days	28 days	28 days	28 days	28 days	28 days	28 days	
Data allowance								
Local data allowance	5 GB	10 GB	20 GB	Standard: 500 units* Online Top Up: 1,000 units*	Standard: 2,000 units* Online Top Up: 4,000 units*	Unlimited	Unlimited	
EU/UK data allowance								
Download speed	270 Mbps	270 Mbps	270 Mbps	Not specified	Not specified	1,024 Mbps	1,024 Mbps	
Call and SMS allowance								
Call minutes to Malta, EU/UK	Unlimited to all Epic mobile numbers			Standard: 500 units* Online Top Up: 1,000 units*	Standard: 2,000 units* Online Top Up: 4,000 units*	N/A	60 minutes	
SMS to Malta, EU/UK						N/A	60 SMS	
Rollover of unused data	Yes, up to a maximum of 100 GB– when the customer tops up with €10 within 28 days	Yes, up to a maximum of 100 GB – when the customer tops up with €15 within 28 days	Yes, up to a maximum of 100 GB – when the customer tops up with €20 within 28 days	Yes, up to a maximum of 10,000 units – when the customer tops up with anu amount greater than €10		No	No	

* 1 Unit = 1 Minute **OR** 1 MB **OR** 1 SMS

Mobile youth plans

Youth Plans	Epic	GO	Melita
	Mobile Youth Plan	Youth Unlimited data	Endless Value Youth
Status since June 2025	Unchanged	Back to School Offer	Increased data allowance for month-on-month consumers
24-month contract	N/A	Back to School Offer: Free for the first 3 months €25.99/month <u>HomePack:</u> €20.99/month	€19.99/month First 6 months: €9.99/month
Month-on-month (no contract)	€21.99/month €11.99/month for the first 12 months <u>FibreMax:</u> €16.99/month €6.99/month for the first 12 months	€30.99/month with a minimum 3-month term <u>HomePack:</u> €25.99/month	€24.99/month First 6 months: €14.99/month
Eligibility	29 years or younger	27 years or younger	29 years or younger
Data allowance			
Local data allowance	Unlimited	Unlimited	Unlimited
EU/UK data allowance	41 GB	80 GB	24-month contract: 28 GB Month-on-month contract: 40 GB
Download speed	1,500 Mbps	1,024 Mbps	20 Mbps
Call and SMS allowance			
Call minutes and SMS to Malta, EU/UK	Unlimited to Maltese/EU/UK mobile and fixed numbers in Malta and EU/UK	Unlimited to all local, EU and UK numbers and valid while roaming in Zone 1	Unlimited for all local numbers from Malta/EU/UK
Call minutes and SMS to international	N/A	N/A	Unlimited for USA – until 31/12/2025
Rollover of unused data	No	No	No

Mobile plans – other

Residential

- **Pre-paid mobile plans**

- Epic: From the 11th of September, new and existing Value Pack, Talk Pack and Data Pack consumers began paying a higher monthly access fee. Existing customers affected by the increase were given a 30-days' notice to terminate their service, switch providers and/or claim any accumulated credit.

- **Post-paid mobile plans**

- GO: Customers on 'Freedom Plan Unlimited' to be migrated to 'Freedom Plus' at no additional cost. Impacted customers will benefit from:
 - **2GB of roaming data** when travelling outside the EU in over 30 countries;
 - A Premium CLOUDIGO subscription, providing access to discounts from over 350 brands in Malta;
 - Exclusive offers at The Eden XP Arcade;
 - A 10% discount on Klikk & GO products.

Business

- GO: Data allowance for the monthly Travel Data Pass increased from 500 MB to 2 GB per month for business users travelling outside EU countries. Monthly access fee on a 24-month post-paid contract remains unchanged at €5.90/month (including VAT).

Portable internet plans – residential

	GO			Melita	
	On The Move 10 GB	On The Move 30 GB	On The Move 200 GB	Total Connect	MyHotspot
Status since June 2025	Unchanged	Decrease in device rental fee	Decrease in device rental fee	Unchanged	Unchanged
24-Month contract	€9.99/month & TCL MW63KV for €49 (one-time fee)	€14.99/month & TCL MW63KV for free	€25/month & TCL MW63KV for free	N/A	€25.50/month
Month-to-month	€9.99/month & TCL MW63KV for €79 (one-time fee)	€14.99/month & TCL MW63KV for €79 €49 (one-time fee)	€25/month & TCL MW63KV for €79 €49 (one-time fee)	€10.50/month Free for the first 3 months Alcatel Linkzone MW70 @ €5/month & Alcatel LinkHub Home Station Desktop router @ €5/month	€30.50/month Alcatel Linkzone MW70 & Alcatel LinkHub Home Station Desktop router included in the plan
Data					
Local data allowance	10 GB	30 GB	200 GB	10 GB	400 GB
EU/UK data allowance			30 GB		
Download speed	210 Mbps	210 Mbps	210 Mbps	10 Mbps	50 Mbps
Rollover of unused data	No	No	No	No	No

Portable internet plans – business

	GO		
	Business On The Move 10 GB	Business On The Move 30 GB	Business On The Move 200 GB
Status since June 2025	Unchanged	Decrease in device rental fee	Decrease in device rental fee
24-Month contract	€9.99/month & TCL MW63KV for €49	€14.99/month & TCL MW63KV for free	€25/month & TCL MW63KV for free
Month-to-month	€9.99/month & TCL MW63KV for €79 (one-time fee)	€14.99/month & TCL MW63KV for €79 €49 (one-time fee)	€25/month & TCL MW63KV for €79 €49 (one-time fee)
Data			
Local data allowance	10 GB	30 GB	200 GB
EU/UK data allowance			30 GB
Download speed	210 Mbps	210 Mbps	210 Mbps
Rollover of unused data	No	No	No

Portable internet – other aspects

Residential:

- In September 2025, GO introduced an **unsuccessful Direct Debit Mandate (DDM) payment fee of €5** for ‘Plug n’ GO’ subscribers. A notification was sent to the subscribers and affected customers were given a 30-day notice period during which they could terminate their contract without any penalty fees.

Business:

- In July 2025, GO introduced **an unsuccessful Direct Debit Mandate (DDM) payment fee of €5** for Medium Business customers, which will be added to the customers’ next bill. Impacted customers were provided with a 30-day notice during which they had the possibility to terminate their contracts or port their fixed line number without incurring any penalty fees.

Student bundle offers – Mobile telephony and internet

Epic Unlimited Mobile Plan & Internet bundle		GO Education mobile bundle & Home Pack		Melita Student Pass Mobile Plan & Internet bundle	
** Unlimited Mobile Plan + Epic Plug and Play	Free for the first 12 months No commitment thereafter	** Home Pack internet: Boost & GIGA	Free for the first 12 months Boost: €27.99/month thereafter GIGA: €40.99/month thereafter	Student Pass mobile bundle (no contract)	33 GB mobile data/month in EU, UK - & USA till December 31 st + Endless calls & SMS
	Other non-ECS offers: Free Samsung Tab A9 64GB	** Plug n GO 400GB	Free for the first 12 months Boost: €27.99/month thereafter	** Plug n Learn internet (12-month contract)	Free for the first 12 months (No commitment thereafter) €25/month after the 12 months
** Unlimited Mobile Plan + Epic Home Fibre internet (300 Mbps or 2000 Mbps speed) + Free home telephony	Free for the first 12 months No commitment thereafter	** Education Bundle	Unlimited data + 100 GB monthly allowance when roaming in EU & UK + Unlimited SMS and minutes over a 12-month period	** 1000 Mbps fibre power internet (24-month contract)	€11.99/month for first 12 months , €36.99/month for final 12 months.
	Other non-ECS offers: Free JBL speaker			** €300 off any of Melita's internet services.	

** Applicable with the €300 government student voucher

Fixed dual-play bundle plans

Dual-Play Plans	Epic				GO
	300 Mbps	500 Mbps	1,000 Mbps	2,000 Mbps	DUO Pack
Status since June 2025	Unchanged	Unchanged	Unchanged	Unchanged	Introduction of discount period
24-months	€26.99/month	€31.99/month	€41.99/month	€26.99/month	€22.99/month
	€13.49/month for the first 12 months	€15.99/month for the first 12 months	€20.99/month for the first 12 months	€13.49/month for the first 12 months	Free for the first 6 months
12-month contract	€29.99/month	€34.99/month	€44.99/month	€29.99/month	N/A
	€14.99/month for the first 2 months	€17.49/month for the first 2 months	€22.49/month for the first 2 months	€14.99/month for the first 2 months	
Installation fee	One-time fee: €24.99				Free
Data					
Download speed	300 Mbps	500 Mbps	1000 Mbps	2000 Mbps	
Upload Speed	30 Mbps	50 Mbps	60 Mbps	100 Mbps	
Fixed telephony					
Fixed telephony allowance	Unlimited fixed calls to all numbers Unlimited mobile calls to Epic numbers Other mobile calls to local numbers @ €0.23/minute				Just Talk Plan included: Free calls to GO fixed and mobile numbers
					Optional add on: Unlimited international calls to EU, Australia, Canada, and USA fixed numbers @ €7.99/month
Pay-TV					
Pay-TV	Optional add-on: €6.99/month				1 Start TV stream
					Optional add on: €5.99/month per additional TV stream or TV pass

Fixed triple-play bundle plans – Non-gigabit for residential

Triple-Play Plans	GO		Melita	
	Boost	Super	250 Mbps	750 Mbps
Status since June 2025	Unchanged	Unchanged	Shortened discount period	Shortened discount period
24-months	€27.99/month	€30.99 Free for the first 3 months	€25.99/month Free for the first 6 months	€33.99/month Free for the first 6 months
Month-to-month	€32.99/month	€36.00	€30.99/month €5/month for the first 6 months 3 months	€38.99/month €5/month for the first 6 months 3 months
Installation fee	24-months: Free Month-on-month: One-time fee @ €75		One-time fee: €15	
Data				
Download speed	300 Mbps	500 Mbps	250 Mbps	750 Mbps
Upload Speed	30 Mbps	50 Mbps	15 Mbps	50 Mbps
Fixed telephony				
PPU rates to mobile outside bundle	With Home Pack: Unlimited minutes		Calls to local fixed numbers at €0.05 per minute Calls abroad from €0.10 per minute Calls to local mobile numbers at €0.23 per minute Calls over and above the international minute bundle @ €0.05/minute	
	All local fixed calls at €0.05c per minute All local mobile calls €0.22c per minute			
Pay-TV				
Pay-TV	1 Start TV stream		Starter TV App	
Optional add-ons				
	€5.99/month: Unlimited local fixed & mobile voice €7.99/month: Unlimited fixed calls to EU, USA, Canada and Australia €2.32/month: Fixed IP address €5.99/stream & €5.99/pass		€5/month: Unlimited fixed and mobile minutes €3/month: 100 minutes to EU, Australia, Canada, China & USA numbers €10/month: 500 minutes to EU, Australia, Canada, China & USA numbers €7.99/month: Premium Sports	

Fixed triple-play bundle plans – Gigabit for residential

Triple-Play Plans	GO		Melita	
	Giga	5 GIG	1000 Mbps	2500 Mbps
Status since June 2025	Unchanged	Unchanged	Unchanged	Unchanged
24-months	€40.99/month	€99.00/month	€40.99/month Free for the first 6 months	€45.99/month
Month-to-month	€45.99/month	€104.00/month	€45.99/month €5/month for the first 3 months	€50.99/month
Installation fee	24 month : Free Month-on-month: One-time fee @ €75		One-time fee: €15	
Availability	Nationwide	Only in fibre areas	Nationwide	Depends on the locality
Data				
Download speed	1000 Mbps	5000 Mbps	1000 Mbps	2500 Mbps
Upload Speed	60 Mbps	500 Mbps	60 Mbps	100 Mbps
Fixed telephony				
PPU rates to mobile outside bundle	With Home Pack: Unlimited minutes		Calls to local fixed numbers at €0.05 per minute Calls abroad from €0.10 per minute Calls to local mobile numbers at €0.23 per minute Calls over and above the international minute bundle @ €0.05/minute	
	All local fixed calls at €0.05c per minute All local mobile calls €0.22c per minute			
Pay-TV				
Pay-TV	1 Start TV stream		Starter TV App	
Optional add-ons				
	€5.99/month: Unlimited Local Fixed & Mobile Voice €7.99/month : Unlimited Fixed calls to EU, USA, Canada and Australia €2.32/month: Fixed IP address €5.99/stream & €5.99/pass		Unlimited Fixed and Mobile minutes @ €5/month €3/month: 100 minutes to EU, Australia, Canada, China & USA numbers €10/month: 500 minutes to EU, Australia, Canada, China & USA numbers €7.99/month: Premium Sports	

Fixed dual-play bundle plans – Non-gigabit for business

Triple-Play Plans	Epic	Melita
	300 x 30 Mbps	250 x 15 Mbps
Status since June 2025	Unchanged	Unchanged
24-months	€43.06/month €21.54/month for the first 12 months	€41.29/month
Month-on-month	N/A	€51.29/month
Installation fee	One-time fee: €24.99	One-time fee: €45
Data		
Download speed	300 Mbps	250 Mbps
Upload Speed	30 Mbps	15 Mbps
Fixed telephony		
Fixed telephony allowance	Unlimited to all local fixed numbers Unlimited to Epic mobile and fixed numbers Calls to other local mobile numbers @ €0.23/minute	Unlimited calls to any fixed or mobile number in Malta Calls to abroad from €0.10/minute
PPU rates to mobile outside bundle		
Optional add-ons		
	1 free IP-Dynamic Static IP @ €2/month	Static IP @ €2.36/month NexTV Starter App: €5.90/month NexTV App L HD: €11.80/month NexTV App XL: €17.70/month

Fixed triple-play bundle plans – Non-gigabit for business

Triple-Play Plans	GO		Melita	
	Value	Medium	500 x 20 Mbps	
Status since June 2025	Removal of discount period	Unchanged	Unchanged	
24-months	€44.84/month Free for the first 3 months	€59.00/month €41.30/month for the first 6 months	€ 53.09/month	
Month-on-month	N/A	N/A	€ 63.09/month	
	Data			
Download speed	300 Mbps	500 Mbps	500 Mbps	
Upload Speed	30 Mbps	50 Mbps	20 Mbps	
	Fixed telephony			
Fixed telephony allowance	Unlimited		Unlimited	
PPU rates to mobile outside bundle	€0.22 per minute (30 sec. increments)		€0.10 per minute	
	Pay-TV			
Pay-TV	1 Gold TV Stream		NexTV Starter App included	
	Sports Stream included			
	Optional add-ons			
	Local mobile call add-on @ €10.03		Stellar Wi-Fi	€2.95/month (incl. VAT)
			Static IP	€2.36/month (incl. VAT)
			Eero Secure	€2.99/month (incl. VAT)
	Smart Hub @ €4/month (€59.99 one-time activation fee)		100 fixed international minutes to Group 1 countries	€2.95/month (incl. VAT)
			500 fixed international minutes to Group 1 countries	€11.80/month (incl. VAT)

Fixed triple-play bundle plans – Gigabit for business

Triple-Play Plans	GO		Melita	
	Pro	X	1000 x 50 Mbps	1000 x 100 Mbps
Status since June 2025	Unchanged	Unchanged	Unchanged	Unchanged
24-months	€206.50/month	€706.82/month	€82.59/month	€147.49/month
	Data			
Download speed	5 Gbps	8-10 Gbps	1000 Mbps	1000 Mbps
Upload Speed	1 Gbps	2 Gbps	50 Mbps	100 Mbps
	Fixed telephony			
Fixed telephony allowance	Unlimited		Unlimited to all local and mobile numbers	
PPU rates to mobile outside bundle	€0.19 per minute (30 sec. increments)		Calls to abroad starting from €0.10/minute	
	Pay-TV			
Pay-TV	1 Gold TV Stream	1 Gold TV Stream	NexTV App XL HD + TSN Sports included	
	Sports Stream included			
	Optional add-ons			
	Local mobile call add-on @ €10.03		Static IP @ €2.36	

Fixed triple-play bundle plans – new plan

- GO introduced a **new bundle plan. No minimum contract term applies and plan** includes a 10% discount from Klikk, on purchases of electronics, devices and other accessories.

GO Business Plus	
Monthly fee	€106.20/month
Data	
Download Speed	500 Mbps
Upload Speed	50 Mbps
Voice	
Local fixed calls	Unlimited
Mobile Plan	3 unlimited mobile plans included for both data and voice bundles
Pay-TV	
	1 Gold TV Stream and 1 Sports stream included
Optional add-ons	
	2 WiFi pods included
	Upgrade to 1Gbps/250 Mbps plan @ an additional €59/month
	Add up to two mobile plans @ an additional €17.70/plan/month
	Add up to three TV streams at an additional cost

Fixed bundle plans – other aspects

Residential

- GO: As of 21st August 2025, the channels **MCM Top and RFM were discontinued** from TV offerings. Impacted users were notified 30 days in advance via on-screen messages on the affected channels.

Business

- GO: Business Infinity Large Plus consumers were migrated to Business Infinity X.
 - Impacted users saw **download speed increase from 1 Gbps to 10 Gbps** and an **increase in upload speed from 500 Mbps to 2 Gbps**.
 - A **€5 administrative charge for each unsuccessful DDM payment was introduced**.
 - Impacted users provided with a 30-day notice period, together with the option to terminate their contract without penalty and to port their fixed line number linked to the bundle.

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