

# Changes in product line-up and price developments – January to March 2025

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MALTA COMMUNICATIONS AUTHORITY

# Purpose

Outline of main developments in product line-up and prices for electronic communications in Malta – January to March 2025:

- Mobile telephony – Decrease in price / Increase in monthly data allowance / Extension of roaming offers
- Fixed broadband – Increase in monthly access fees
- Bundles – Migration of subscribers from legacy plans to newer plans / Improved fixed internet speed allowances

*This report refers to plans that operators changed during the specified quarter, alongside plans from other operators, which are referenced for comparative purposes.*

*Quoted rates are up to March 2025, with rates quoted for residential and business plans being inclusive of VAT but exclusive of other taxes or discounts. Further changes will be covered in forthcoming quarterly publications.*

**Note:** Price / quality changes that are considered as positive to the end-user are indicated by green text, changes that are considered as negative are indicated by red text, while new plans which have been launched or updated throughout the review period are indicated in blue text under the 'status' heading in the tables.

# Mobile post-paid plans – entry-level plans

Post-paid plans – entry-level	Epic Basic	GO Unlimited Local Data	Melita Endless Value
Status since December 2024	Update in monthly data allowance	Update in monthly data allowance	Decrease in price. increase in monthly data allowance, extension of Roam-Like-at-Home offer
24-month contract	€24.99/month €13.49/month for the first 12 months  With FibreMax Pack - €19.99/month €8.50/month for the first 12 months when obtained with <i>any FibreMax plan Giga Home Internet on a 24 months agreement and with DDM</i>	€20.99/month First 6 months : €10.99/month  With Home Pack - €15.99/month First 6 months: €5.99/month	<del>€24.99</del> €15.99  First 6 months: <del>€15.99</del> €9.99
Month-on-month (no contract)	€29.99/month €18.49/month for the first 12 months	€25.99/month minimum term of 3 months	€29.99/month First 6 months : €20.99/month
Data allowance			
Local data allowance	Unlimited	Unlimited	Unlimited
EU/UK data allowance	<del>35 GB</del> 42 GB	<del>50 GB</del> 80 GB	24-months: <del>30 GB</del> 35 GB Month-to-month: <del>42 GB</del> 47 GB
International data allowance	N/A	N/A	USA Roam Like at Home offer extended to <del>March</del> December 31 <sup>st</sup> 2025
Download speed	60 Mbps	Up to 1,024 Mbps	Up to 20 Mbps
Call and SMS allowance			
Malta / EU / UK	Unlimited	With Home Pack - Free unlimited calls among up to 4 chosen GO mobile numbers and the Home Pack landline number	Unlimited to local and USA numbers
Optional add-ons			
Calls and SMSs	100 minutes + 100 SMS to any local number + 200 MB + 100 incoming minutes @ €6.99 daily in selected countries outside EU/UK	Unlimited calls and SMSs to all local and Zone 1 numbers @ €11.00	N/A
		60 minutes and 60 SMSs from Malta to all worldwide numbers @ €5.00	
Rollover of remaining balance	No	No	No

# Mobile post-paid plans – higher-tier plans

Post-paid plans	Epic			GO	Melita	
	Standard	Extra	Premium	Unlimited Local Data, minutes and SMS	Endless Xcelerate	Endless Xplore
Status since December 2024	Update in monthly data allowance			Update in monthly data allowance	Update in monthly data allowance & extension of USA Roam-like-at-Home offer	
24-month contract	€34.99/month €18.49/month for the first 12 months  With FibreMax Pack: €29.99/month €13.50/month for the first 12 months	€41.99/month €21.99/month for the first 12 months  With FibreMax Pack: €36.99/month €16.99/month for the first 12 months	€71.99/month €36.99/month for the first 12 months  With FibreMax Pack: €66.99/month €31.99/month for the first 12 months	€31.99/month €21.99/month for the first 6 months  With Home Pack – €26.99/month €16.99/month for the first 6 months	€29.99/month €19.99/month for the first 6 months	€34.99/month €24.99/month for the first 6 months
Month-on-month	€39.99/month €23.49/month for the first 12 months	€51.99/month €31.99/month for the first 12 months	€91.99/month €56.99/month for the first 12 months	€36.99/month with a minimum term of 3 months	€34.99/month €24.99/month for the first 6 months	€39.99/month €29.99/month for the first 6 months
Data allowance						
Local data allowance	Unlimited			Unlimited	Unlimited	Unlimited
EU/UK data allowance	<del>50 GB</del> 53 GB	<del>57 GB</del> 68 GB	<del>101 GB</del> 120 GB	<del>50 GB</del> 80 GB	24-months: <del>45 GB</del> 49 GB Month-to-month: <del>57 GB</del> 61 GB	24-months: 60 GB Month-to-month: 72 GB
International data allowance	Rates Apply	1 GB (USA, Canada, Turkey and Australia)	3 GB (Australia, China, Canada, Russia, Thailand, Turkey, UAE and USA)	80 GB when roaming in Zone 1 (EU/UK, Iceland, Liechtenstein, Norway, Switzerland, Andorra, French West Indies, Gibraltar, Monaco, Reunion)	USA Roam Like at Home offer until <del>March</del> December 31 <sup>st</sup> 2025	5 GB to Zone 6 and Zone 7. USA Roam Like at Home offer until <del>March</del> December 31 <sup>st</sup> 2025
Download speed	Up to 1,500 Mbps			Up to 1,024 Mbps	Up to 1,024 Mbps	
Call & SMS allowance						
Malta / EU / UK	Unlimited			Unlimited	Unlimited	Unlimited
Other worldwide	N/A	200 calls & SMSs	300 calls & SMSs	Unlimited when in Zone 1	Unlimited to USA, Australia, Canada and China from Malta	
Rollover of remaining balance	No			No	No	

# Mobile post-paid plans – termination / migration fees

- The below fees are applicable to residential subscribers who committed to a 24-month agreement.

Residential post-paid plans	Epic	GO	Melita
Status since December 2024	Unchanged	Unchanged	Unchanged
Early termination fee for 24-month agreements	30% of the monthly access fee * remaining months in the agreement	<u>First year of agreement:</u> €200 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations. <u>Second year of agreement:</u> €100 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations	€150 or the total remaining monthly tariff fees, whichever is the lowest
Migration to a plan with a lower monthly access fee	30% of the difference in Monthly access fee * remaining months + €10 one-time administrative charge		
Migration to a month-on-month agreement	30% of the monthly access fee * remaining months in the agreement		



# Mobile pre-paid plans – entry-level plans

Pre-paid plans – entry-level	Epic Talk Pack	GO SMART S	Melita Pass S
Status since December 2024	Unchanged	Unchanged	Unchanged
Monthly access fee	€4.99/month	€5.99/month	€5.00/month €2.50/month for the first 6 months for new customers
Validity	28 days	28 days	28 days
Data			
Local data allowance	500 MB	1 GB standard <i>With Home Pack: 1.5 GB</i>	500 MB <i>With Auto Top-Up: 1 GB</i>
EU/UK data allowance			
Download speed	270 Mbps	Up to 1,024 Mbps	Up to 20 Mbps
Voice and SMS			
Calls & SMSs to Malta / EU / UK	Unlimited minutes to Epic mobile and fixed numbers whilst in Malta + 100 minutes to other numbers whilst in Malta and to all numbers whilst in EU/UK	100 minutes and 100 SMS to all local and zone 1 numbers	Free calls to Melita fixed and mobile numbers in Malta, 100 minutes towards all other local networks in Malta/EU/UK, 100 SMS to all local networks in Malta and EU/UK
Rollover of unused data allowance	Yes	Yes	No

# Mobile pre-paid plans – higher-tier plans

Pre-paid plans	Epic		GO			Melita	
	Value Pack	Data Pack	SMART M	SMART UNLIMITED	SMART UNLIMITED PLUS	Pass M	Pass L
Status since December 2024	Unchanged	Unchanged	Unchanged	Update in monthly data allowance	Update in monthly data allowance	Unchanged	Unchanged
Month-on-month	€9.99/month	€5.99/month	€11.99/month	€15.99/month	€18.99/month Free for the first 4 weeks when switching from another operator	€10.00/month €5/month for first 6 months of a new subscription	€15.00/month
Validity	28 days		28 days			28 days	
Data							
Local data allowance	10 GB	4 GB	15 GB standard With Home Pack 20 GB	Unlimited	Unlimited	10 GB With Auto Top-Up 20 GB	20 GB With Auto Top-Up 40 GB
EU/UK data allowance			N/A	17 GB 28 GB	17 GB 33 GB		
Download speed	270 Mbps		Up to 1,024 Mbps			Up to 200 Mbps	
Voice and SMS							
Calls minutes	Unlimited minutes to all Epic mobile and fixed numbers whilst in Malta + 200 minutes to other numbers whilst in Malta and to all numbers whilst in EU/UK	N/A	250 minutes	N/A	60 minutes	Free calls to Melita numbers + 200 minutes to other local/EU/UK networks	Free calls to Melita numbers + 200 minutes to other local/EU/UK networks
			With Home Pack - Free unlimited calls among up to 4 chosen GO mobile numbers and the Home Pack landline number				
SMS allowance	200 SMS to all local numbers	N/A	250 SMS	N/A	60 SMS	200 SMS	200 SMS
Rollover of unused data	No		Yes	No		No	

# Mobile youth plans

Youth plans	Epic			GO			Melita
	Youth Plan	Youth Basic	Youth Standard	Freedom Play	DIS	Double DAT	Endless Value Youth Plan
Status since December 2024	Unchanged	Unchanged	Unchanged	Increase in data allowance	Unchanged	Unchanged	Increase in data allowance, extension of Roam-Like-at-Home offer
24-month contract	N/A	N/A	N/A	€25.99	N/A	N/A	€19.99/month €9.99/month for the first 6 months
Month-on-month	€21.99/month €11.99/month for the first 12 months	€8.99/month	€12.99/month	€30.99/month	€8.99/month	€12.99/month	€24.99/month €14.99/month for the first 6 months
Eligibility	Under 29			16 years to 27 years old			Under 29
Data							
Local data allowance	Unlimited	5 GB	20 GB	Unlimited	5 GB	20 GB	Unlimited
EU/UK data allowance	41 GB	With Easy Top- Up: 10 GB	With Easy Top- Up: 40 GB	50 GB 80 GB	With Home Pack or Auto Top-up: 10 GB	With Home Pack or Auto Top-up: 40 GB	24-months: 25 GB-28 GB Month-to-month: 40 GB
International data allowance	N/A	N/A	N/A	N/A	N/A	N/A	24-months: 25 GB-28 GB Month-to-month: 40 GB in USA until 31/03/2025
Download speed	Up to 1,500 Mbps	270 Mbps	270 Mbps	Up to 1,024 Mbps	Up to 210 Mbps	Up to 210 Mbps	Up to 20 Mbps
Voice and SMS							
Calls & SMSs to Malta / EU / UK	Unlimited	400 minutes + Unlimited SMS	400 minutes + Unlimited SMS	Unlimited	Unlimited minutes towards GO + 200 minutes to other local operators Unlimited SMSs locally	Unlimited minutes towards GO + 300 minutes to other local operators Unlimited SMSs locally	Unlimited
International calls & SMSs	N/A	N/A	N/A	N/A	N/A	N/A	Unlimited in USA Offer extended to 31/12/2025
Rollover of unused data	No	Yes – if the plan is renewed whilst the existing plan is still valid		No	Yes		No



# Mobile kids plans

Kids plans	GO
	Junior Play Mobile Plan
Status since December 2024	Unchanged
Month-on-month	€10.99/month
Eligibility	6 years to 15 years old
Data	
Local data allowance	10 GB standard
EU/UK data allowance	12 GB with Home Pack Community
	N/A
Download speed	Up to 1,024 Mbps
Voice and SMS	
Calls to Malta / EU / UK	Unlimited minutes to GO fixed and mobile numbers + 250 200 minutes to other EU Zone 1 numbers in Malta <del>and to all local &amp; EU Zone 1 numbers while roaming in EU Zone 1</del> <i>With Home Pack: Unlimited calls to 5 preferred local mobile numbers</i>
SMS to all local numbers	Unlimited SMS to any local and EU Zone 1 numbers in Malta and to all local and EU zone 1 numbers while roaming in EU Zone 1
Rollover of unused data	No

*As mentioned in the previous slide, all operators offer youth mobile plans; however, GO is the only operator that provides plans specifically targeted at the 6–15 age group.*

# Residential mobile telephony (1/2)

- GO's mobile post-paid plans are now **VoLTE-compatible**.
- GO introduced or updated the following pre-paid mobile data optional add-ons:

<b>Introduction of new add-on</b>	<i>Weekend Boom: 10 GB &amp; 1000 minutes (only available on Saturday and Sunday) valid for 7 days</i>	€3.00
<b>Update in existing add-on</b> <i>No price changes were recorded</i>	10 GB in Malta + 2 GB in Zone 1 for 24 hours	€1.00

- In January 2025, GO updated their billing cycle, indicating that the Talk Tariff will be billed every month, instead of every 2 months. Impacted subscribers were notified and given a 30-day notice period and the option to terminate their contract without incurring any penalty fees.
- As on January 2025, GO **decreased the out of bundle cost per GB from €1.83/GB to €1.53/GB**.

# Residential mobile telephony (2/2)

- Besides the previously-mentioned updates in the post-paid mobile data allowances while roaming in the EU, Melita also increased the residential data allowances of the following plans:

	Surfer	Streamer	Zoomer	Racer	Essential	Full speed	JetSet	Endless Pure Data	Student Pass
Previous FUP	29 GB	38 GB	40 GB	46 GB	30 GB	40 GB	45 GB	25 GB	30 GB
New FUP:									
For committed consumers	50 GB	48 GB	48 GB	54 GB	35 GB	48 GB	49 GB	28 GB	33 GB
For month-to-month consumers	62 GB	60 GB	60 GB	66 GB	47 GB	60 GB	61 GB	40 GB	N/A

- Melita extended the offer to Roam-Like-at-Home (RLAH) in the USA and Moldova and 50% off data rates for Zone 6 & 7 at 5c/MB till the 31<sup>st</sup> December 2025.

# Business mobile telephony

	Epic				GO		Melita		
	Business Essential	Business Core	Business Pro	Business Premium	Business Infinity 5	Business Infinity Unlimited	Business 5G	Business 5G Super	Business 5G Max
Status since December 2024	Unchanged	Data allowance updated as of 1 <sup>st</sup> February 2025			Unchanged	Data allowance updated as of 1 <sup>st</sup> March	Data allowance updated as of 1 <sup>st</sup> January 2025		
24-month contract	€37.16/month	€37.16/month	€48.95/month	€72.55/month	€12.80/month	€18.70/month	€33.03/month	€35.39/month	€41.29/month
Month-on-month	N/A	N/A	N/A	N/A	€18.70/month (minimum term of 3 months)	€30.50/month	N/A	N/A	N/A
Data									
Local data allowance	10 GB	Unlimited	Unlimited	Unlimited	5 GB	Unlimited	Unlimited	Unlimited	Unlimited
EU/UK data allowance		<del>51 GB</del> 58 GB	<del>65 GB</del> 80 GB	<del>103 GB</del> 123 GB		<del>50 GB</del> 80 GB	<del>44 GB</del> 24-months: 45 GB Month-to-month (new): month: 57GB	<del>47 GB</del> 24-months: 48 GB Month-to-month (new): 60 GB	<del>54 GB</del> 24-months: 56 GB Month-to-month (new): 68GB
International data allowance	N/A	N/A	N/A	3GB in Australia, Canada, China, Russia, Turkey, Thailand, UAE & USA	N/A	80 GB to Zone 1 countries <i>(EU/UK, Andorra, French West Indies, Gibraltar, Iceland, Liechtenstein, Monaco, Norway, Reunion, San Marino, Switzerland)</i>  50% discount on published non-EU roaming	N/A	N/A	1 GB when roaming in Zones 6 and 7
Download speed		Up to 1,500 Mbps	Up to 1,500 Mbps	Up to 1,500 Mbps	Up to 1,024 Mbps	Up to 1,024 Mbps	Up to 50 Mbps	Up to 200 Mbps	Up to 1,024 Mbps
Voice and SMS									
Calls & SMSs to Malta / EU / UK	Unlimited	Unlimited	Unlimited	Unlimited	Calls to local: €0.247/min Calls to EU Zone 1: €0.2242/min SMS to local and EU zone 1: €0.071/SMS		Unlimited	Unlimited	Unlimited
International calls & SMSs	200 minutes	200 minutes	200 minutes	200 minutes	N/A	N/A	Endless calls & SMS to Zone 1 <i>(EU/UK + Norway + Australia + Canada + China + Faroe Islands + Guernsey + Iceland + Isle of Man + Jersey + Liechtenstein + United States of America + US Virgin Islands)</i>		

# Business mobile telephony

- As of the February 2025, the data roaming allowance in non-EU countries stipulated with GO's Monthly Travel Data Pass **increased from 500 MB per month to 2 GB per month**. This Pass is compatible with the following plans:

Business Infinity Plan: Unlimited Data Package	Freedom Plan: Unlimited Data Package
Business Infinity Plan: 15GB Package	Freedom Plan: Unlimited GB Exclusive Package
Business Infinity Plan: 35GB Package	Freedom Plan: Unlimited GB Exclusive + Package
Business Infinity Plan: 5GB Package	Freedom 5GB Package

- Local operators updated their out of bundle mobile data charges (including VAT) when roaming within the EU/UK, as follows:

	Epic	GO	Melita
Plans	Business Core, Business Pro, Business Premium	Business Infinity Unlimited	Business 5G, Business 5G Super, Business 5G Max
From	€1.83/GB	€5/500MB for the first €59 and €0.118/MB after	€0.0018 / MB
To	€1.53/GB	€1.18/GB	€0.0015/MB

# Business mobile telephony – termination / migration fees

- The below fees are applicable to business subscribers who committed to a 24-month agreement.

Business post-paid plans	Epic	GO	Melita
Status since December 2024	Unchanged	Unchanged	Unchanged
Early termination fee for 24-month agreements	30% of the monthly access fee * remaining months in the agreement	<u>First year of agreement:</u> €300 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations.	€150 or the total remaining monthly tariff fees, whichever is the lowest
Migration to a plan with a lower monthly access fee	30% of the difference in monthly access fee * remaining months + €3 one-time administrative charge	<u>Second year of agreement:</u> €150 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations	



# Residential internet - wireless plans

	Epic		GO		Melita
	Plug & Play	Plug & Play Super	400 GB	1000 GB	MyHotspot
Status since December 2024	Unchanged	Unchanged	Increase in monthly access fees	Unchanged	Unchanged
24-Month contract	€26.99/month €13.49/month for the first 12 months of a new subscription	€31.99/month €15.99/month for the first 12 months of a new subscription	<del>€ 25.99/month</del> € 27.99/month	€ 30.99/month	N/A
12-Month contract	N/A	N/A	N/A	N/A	€25.50/month
Month-to-month	€31.99/month	€36.99/month	<del>€30.99</del> €32.99/month + €75 activation fee	€35.99/month + €75 activation fee	€30.50/month
Availability	Nationwide	Only in Saint Julians and Sliema	Nationwide	Nationwide	Nationwide
Data					
Data usage cap	400 GB	800 GB	400 GB	1000 GB	400 GB
Download speed	50 Mbps	80 Mbps	50 Mbps	50 Mbps	50 Mbps
Upload speed	15 Mbps	20 Mbps	15 Mbps	15 Mbps	10 Mbps
Out of bundle charges	€10/100 GB	€10/100 GB	Not applicable <u>but</u> once the data bundle has been consumed, the service will be suspended until the end of the month		€1/GB

# Residential internet - wireless termination / migration fees

	Epic	GO	Melita
Status since December 2024	Unchanged	Unchanged	Unchanged
Early termination fee for 24-month agreements	30% of the monthly access fees (excluding additional fees) × remaining months	<u>First year of agreement:</u> €150 or the remaining tariff, whichever is the lowest <u>Second year of agreement:</u> €75 or the remaining tariff, whichever is the lowest	€150 or the total remaining monthly tariff fees, whichever is the lowest

# Residential bundles – dual-play

Dual-Play Plans	Epic			
	300 Mbps	500 Mbps	1000 Mbps	2000 Mbps
Status since December 2024	Unchanged	Unchanged	Unchanged	Unchanged
24-months	€26.99/month €13.49/month for the first 12 months	€31.99/month €15.99/month for the first 12 months	€41.99/month €20.99/month for the first 12 months of a new subscription	€26.99/month €13.49/month for the first 12 months of a new subscription
	€24.99 one-time installation fee			
	Data			
Download speed	300 Mbps	500 Mbps	1000 Mbps	2000 Mbps
Upload Speed	30 Mbps	50 Mbps	60 Mbps	100 Mbps
Fixed telephony allowance	Fixed telephony			
	Unlimited fixed calls to all local numbers Unlimited mobile calls to Epic numbers			

## Optional add-ons:

- Static IP @ €2/month
- Epic TV @ €6.99/month
- Epic WiFi, starting from €3.99/month

**Availability:** Epic's 2000 Mbps bundle is only available in Attard, Birkirkara, Balzan, Qormi, and Mosta.

**Note:** Discounted 12-month rate requires payment via direct debit.

Dual-Play Plans	GO	
	Interactive Phone and TV Duo Pack	
Status since December 2024	Unchanged	
24-months	€22.99/month	
	Free installation	
	TV	
	1 Start TV stream included	
Just Talk	Fixed telephony	
	Unlimited calls to all local fixed and mobile numbers	

## Optional add-ons:

- TV Entertainment Pass @ €5.99
- TV Stars & Box set Pass @ €5.99
- TV Sports Pass @ €5.99
- Additional streams @ €5.99/stream
- Unlimited fixed calls to EU, USA, Canada and Australia (excl. premium numbers and directory services) @ €7.99

# Residential bundles – dual-play – termination fees

- The below fees are applicable to residential subscribers who committed to a 24-month agreement.

	Epic	GO
Status since December 2024	Unchanged	Unchanged
Early termination fee for 24-month agreements	50% of the Monthly Access Fee x remaining months	€50 one-time fee or the remaining monthly fee, whichever is the lowest

# Residential bundles - triple-play plans

Triple-Play Plans	GO			Melita			
	Home Pack - Boost	Home Pack –Super	Home Pack - Giga	250 Mbps	750 Mbps	1000 Mbps	2500 Mbps
Status since December 2024	Turbo subscribers moved to the Boost Plan	Unchanged	Unchanged	Unchanged	Month-to-month plans: no longer free for the first 6 months		Decrease in upload speed
24-months	€27.99/month Free for the first 3 months	€30.99/month Free for the first 3 months	€40.99/month Free for the first 6 months	€25.99/month Free for the first 6 months	€33.99/month €25.99 for the first 6 months	€40.99/month €25.99 for the first 6 months	€45.99/month
Month-on-month	€32.99/month + €75 one-time installation fee	€35.99/month + €75 one-time installation fee	€45.99/month + €75 one-time installation fee	€30.99/month	€38.99/month	€45.99/month	€50.99/month
Data							
Download speed	300 Mbps	500 Mbps	1000 Mbps	250 Mbps	750 Mbps	1000 Mbps	2500 Mbps – subject to area
Upload Speed	30 Mbps	50 Mbps	600 Mbps	15 Mbps	50 Mbps	60 Mbps	200 100 Upload speed
Fixed telephony							
Fixed telephony allowance	Free unlimited within Home Pack Community			Included			
Pay-TV							
Pay-TV	1 TV stream included with new 24-month subscriptions			TV Starter App included			
	Buy 2 passes and get the third one for free with new 24-month subscriptions						
Optional add-ons							
	Unlimited local calls @ €5.99/month Unlimited international calls @ €7.99/month			€5 monthly: static IP address			
				€3.00/month: 100 minutes to EU, Australia, Canada, Chine, USA			
				€10.00/month: 500 minutes to EU, Australia, Canada, China, USA			
				€1 monthly: Umbrella cyber security protection			
				€1.99 monthly: Eero WiFi Extender		Umbrella service included for free	
							2 Stellar WiFi Eero Pods included for free

# Residential bundles – triple play - termination fees

- The below fees are applicable to residential subscribers who committed to a 24-month agreement.

	Epic	GO	Melita
Status since December 2024	Unchanged	Unchanged	Unchanged
Early termination fee for 24-month agreements	50% of the monthly access fees (excluding additional fees) × remaining months	<u>First year of agreement:</u> €200 or the remaining tariff, whichever is the lowest <u>Second year of agreement:</u> €100 or the remaining tariff, whichever is the lowest	€150 or the total remaining monthly tariff fees, whichever is the lowest
Migration to a plan with a lower monthly access fee	N/A		



# Residential bundles

- In January 2025, GO's Turbo plan was discontinued and replaced with the **300 Mbps Boost plan** (this has now become the entry-level plan). In this regard:
  - Mix & Match Turbo subscribers with a copper connection will also be **upgraded to the Boost Plan**. However, as fibre is not yet available in their area, they will continue paying the same price until the end of 2025. Once fibre becomes available, they will be contacted to install the service and will be charged the applicable fibre rate thereafter (i.e. **an increase in price of €2/month**).
  - GO will be migrating a number of its legacy subscribers (*'Queen', 'Duo Pack' and 'Starter Jack'*) to the *Boost* plan.
- In January 2025, Epic **started offering clients the option to terminate services remotely**, rather than having to physically visit one of its outlets to do so.
- Throughout March, GO updated the T&Cs for their Duo Pack (Phone & TV), Broadband GIGA plan, Home Pack Super and Home Pack Boost bundles, now including more information related to Quality of Service. More updates will be implemented to other plans over the next quarter, and impacted subscribers will be notified accordingly.
- Melita's 2500 Mbps triple-play bundle is only available to about 50% of the Maltese households.

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