

Price developments for July 2018

As at 31st July 2018

- This publication outlines pricing developments taking place in the electronic communications market in the month of July.
- Main items of this publication:
 - ✓ features of new entry-level products launched by operators; and
 - ✓ a cross-comparison between plans offered by different service providers.
- Information provided in this document is not intended to provide an exhaustive description of the plans. Such information can be retrieved from the website of local service providers. For ease of reference, links to the relevant plans are provided in Slide 13.



Main changes outlined in this presentation

Vodafone
GO

New monthly access fee for Vodafone's dual-play bundles (Slide 4)
Temporary offer related to new mobile subscriptions (Slide 5)

ETF	Early termination fee
On-net	SMS/calls terminating on the same network
Off-net	SMS/calls terminating on a different network
FTF	fixed-to-fixed
FTM	fixed-to-mobile
FTI	fixed-to-international
MTF	mobile-to-fixed
MTM	mobile-to-mobile
MTI	mobile-to-international
T&Cs	terms and conditions
PPU	pay per use
Outside bundle rates	rate per Mb / per minute / per SMS when exceeding monthly allowance

New monthly access fee for Vodafone's dual-play bundles effective as at July 2018

Vodafone dual-play 24- month contract	August 2016 – June 2018	July 2018
	Home Internet & Telephone / Office Internet & Telephone	
Monthly access fee – post-paid subscriptions	€30.00	€30.00
Monthly access fee – pre-paid subscriptions	€30.00	€35.00
Monthly access fee – non-Vodafone customers	€35.00	€45.00
Fixed broadband		
Monthly data cap	350GB	
Download Speed	Up to 30Mbps	
Upload Speed	Up to 15Mbps	
Purchase of device – 2 year agreement	No additional fees per month	
Purchase of device – 1 year agreement	An additional €5 per month, over and above the standard monthly access fee	
Internet protocol	Dynamic IP @ 1 free / Static IP @ €2 per month	
Fixed Telephony		
On-net (FTF) / Off-net (FTF) calls	Unlimited	
On-net (FTM)	Unlimited	
Off-net (FTM)	€0.24 / minute	
Billing	Paper billing @ €2.00 per invoice / Free Online Billing	



GO's temporary offer for new mobile subscribers *effective as at July 2018*

- Other offers introduced by service providers:
 - ✓ End-users switching to GO's mobile telephony services will now be provided with the 'Wild Switch Kit'. This kit will consist of a number of goods including a set of wireless Bluetooth earphones and a GO SIM card. (Available until 30th September 2018)



Appendices

Comparison of dual-play bundles incl. fixed telephony and broadband effective as at July 2018

Dual-play 24-month contract	Internet Fibre Power 50Mbps	Duo Pack Ready	Vodafone Home Internet and Telephony
Monthly access fee	€30.00	€23.00	€45.00
Monthly access fee - offer	Not applicable	Not applicable	€30.00 for Vodafone mobile post-paid customers €35.00 for Vodafone mobile pre-paid customers
Installation fee (one-time)	€25.00	Free	Free
Fixed broadband			
Download speed	50Mbps	35Mbps	30Mbps
Upload speed	3Mbps	5Mbps	15Mbps
Download limit	Unlimited	Unlimited	350GB
Fixed telephony			
On-net FTF calls / off-net FTF calls	Unlimited	Unlimited	Unlimited
FTM calls - on-net	€0.23 per minute	€0.15 per minute	Unlimited
FTM calls – off-net	€0.23 per minute	€0.15 per minute	€0.23 per minute
Other			
Paper billing	€2.00 per paper bill (free online billing)	€2.00 per paper bill (free online billing)	€2.00 per paper bill (free online billing)



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- Vodafone's dual-play line-up: <https://www.vodafone.com.mt/home-internet>
- GO's 'Wild Switch Kit': <https://www.go.com.mt/join-go>

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