

DEVELOPMENTS IN ELECTRONIC COMMUNICATIONS NETWORK AND SERVICES

Spain moves to strengthen Telecoms Network Resilience

Spain is consulting on a new decree law aimed at strengthening the resilience of telecoms networks, as blackouts and extreme events push the issue up the European regulatory agenda. **Policy Tracker** ([read more](#) – subscription required)

Italy: AGCOM consults on Universal Service Obligations

The Italian telecoms regulator, AGCOM, is consulting on some aspects of the universal service obligations (USO), to better define the scope and technological and economic aspects. **Cullen International** ([read more](#) – subscription required)

Italy: AGCOM to simplify Teleselling Numbering to reduce Spoofing

AGCOM, is consulting on introducing short numbering for teleselling to combat spoofing. **Cullen International** ([read more](#) – subscription required)

France: ARCEP launches an Investigation to assess Operators' Compliance with Number Spoofing Prevention Obligations

The electronic communications regulator, ARCEP, opened an administrative investigation following the sharp increase in reports of number spoofing. Number spoofing became one of the main causes of complaints from end users to ARCEP. Some fraudulent calls use the numbers of public authorities or financial institutions, which increases the risk of fraud and undermines user confidence. **Cullen International** ([read more](#) – subscription required)

DEVELOPMENTS IN THE POSTAL SERVICES

UK - Royal Mail: We recognise that our Performance in Letters is still not good enough

Royal Mail has today published its latest Quality of Service results for the third quarter of the 2025–26 financial year, covering the period from 29 September to 30 November 2025, showing improved delivery performance for both First- and Second-Class mail despite disruption caused by Storm Claudia. **Post & Parcel** ([read more](#))

End of Newsletter