

10 YEARS MCA THE CONFERENCE BUILDING STRONG PARTNERSHIPS AS KEY TO FUTURE IN TELECOMS By Niculae Cantuniar, VP Int'l Carrier Services EMEA

Social networking has transformed how people communicate

Embedded intelligence is a reality

Converged communications solutions



Intelligent cities are emerging

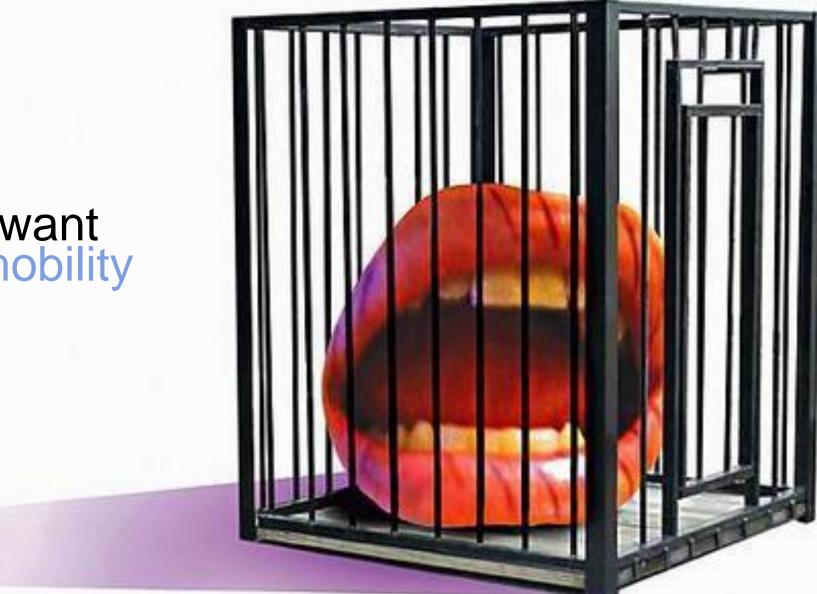
Ethernet now a utility

Anywhere / Anytime communications is here

Green opportunities are becoming prime

R CHANGING TELECOMMUNICATIONS LANDSCAPE





"THE NEW LOGIC STARTS WITH THE END USER" Source: Economic Conditions Snapshot, McKinsey&Co., Sentrations Snapshot, McKinsey&Co., Sentratio

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"Apple's ability to reinvent the consumption experience from the viewpoint of the individual, at a fraction of the old cost"





REATING VALUE FOR CUSTOMERS

YOU AND I ARE DEFINING NETWORK CONSUMPTION TRENDS MORE THAN EVER, AND MORE AND MORE

INDIVIDUA

Connected



User Driven





Choices

Social & Interactive

Personal

CUSTOMERS WANT LESS MESS & STRESS AND ARE WILLING TO PAY FOR SPECIALISTS TO MANAGE PARTS OF THEIR BUSINESS, WHILE THEY FOCUS ON THE CORE COMPETENCIES

Single Point Of Contact

End-to-End

24/7 Customer Service & Support

MANAGE

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Dedicated

PRACTIC

Innovative

Flexible

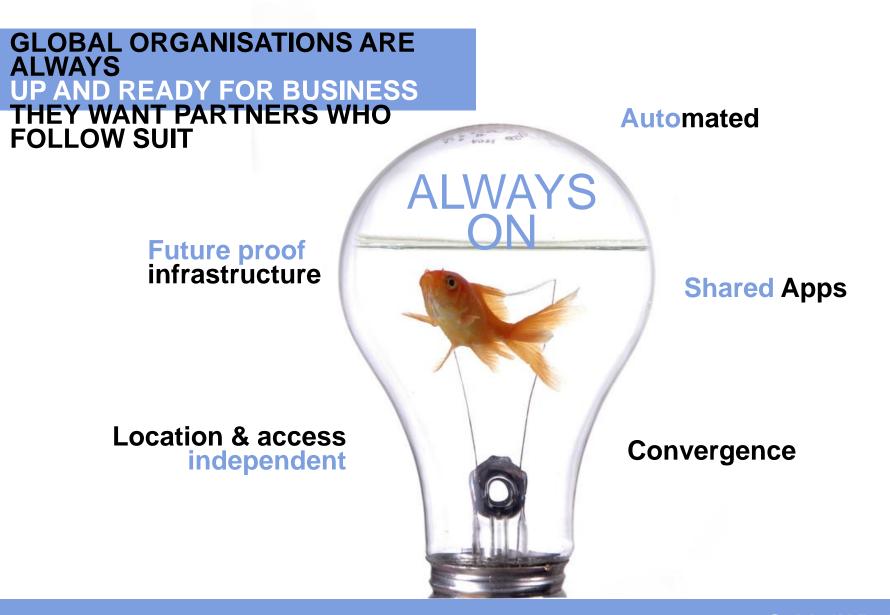
Focus on Delivery

Collaborative approach

NO ONE CAN BE EVERYWHERE AND DO EVERY CUSTOMERS WANT A SINGLE PARTNER TO WORK WITH ALL THE OTHERS TO GIVE THEM THE BEST POSSIBLE SOLUTION

NOW

FLEN MER IN

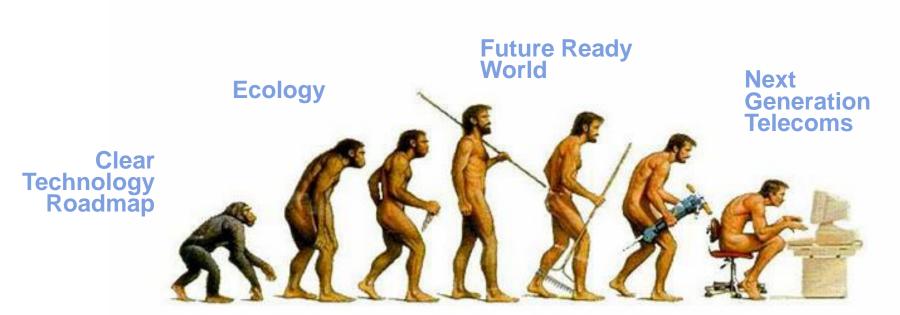




Bespoke Economical Going the extra mile

NO TWO ORGANISATIONS IN THE WORLD ARE THE SAME WHY THEN SHOULD THEY WANT A STANDARD SOLUTION? CUSTOMERS NEED SOLUTIONS GEARED TO DELIVED





TRANSFORMATIO NAL

EVEN AS CUSTOMERS BUYING CYCLES GET SHORTER, THEIR DESIRE TO INVEST FOR THE FUTURE AND INTO PARTNERS CAPABLE OF SUSTAINING AND DELIVERING IN



Means that global connectivity is now business critical



HOW CAN WE MAKE MONEY IN THE NEW WORLD ECONOMY?

THE NEED FOR CHANGE

 ✓ SMARTER BUSINESS MODELS

> ✓ SHARED INFRASTRUCTURE

 DIVERSIFICATION AND MORE CHOICE

 A MORE RESILIENT GLOBAL NETWORK



MAKE THE FACTORY SIMPLER





DIFFERENTIATE

- COST PARTNER SCALE AND POOLING



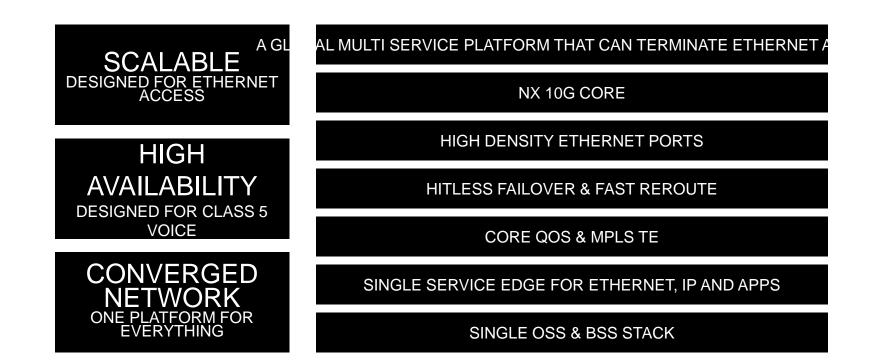


RELIABILITY

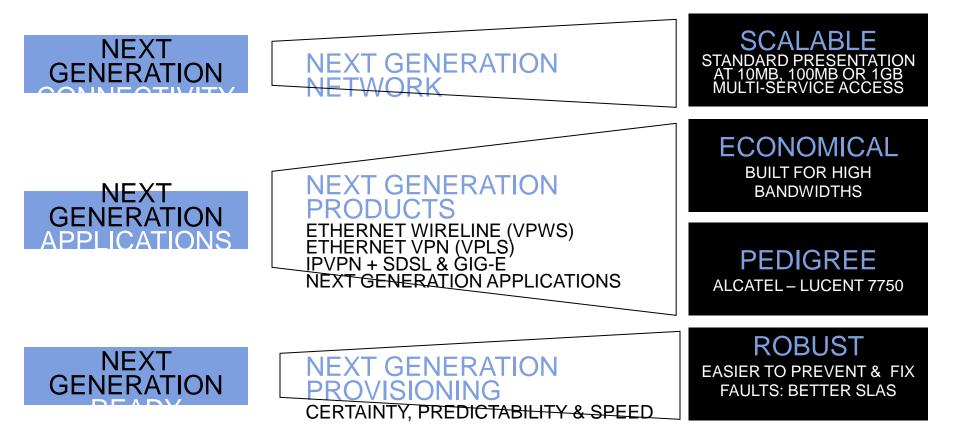
- NETWORK DELIVERY QUALITY



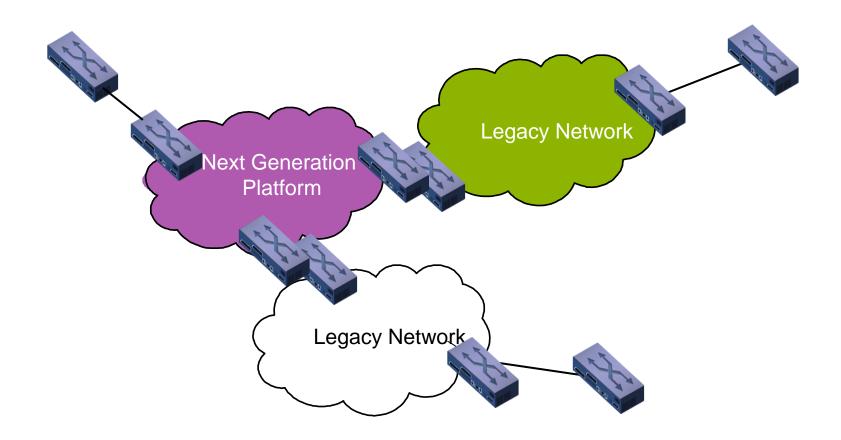
TELCOS NEED TO BE READY TODAY FOR AN APPLICATION EXPLOSION



MOVING TO THE NEXT GENERATION



ONE CONNECTION FOR MANY SERVICES





MUTUAL INTEREST AND FOCUS ON THE CUSTOMER

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SYMBIOTIC PARTNERSHIPS ARE ESSENTIAL FOR SURVIVAL

"The idea of a highly integrated, interconnected world where the barriers to entry are very low is not a new concept, but it's still pretty revolutionary ... This whole concept could revolutionize the way we do business. It will allow smaller entrants into the market and allow traditional telecom service providers to broaden their reach into areas they couldn't get into on their own ... in today's global economy, your partner's success directly affects your own good fortune."

> Source: Telecom Asia "Smart Pipe Strategy" by Keith Willetts, June 3 2010 Keith is co-founder and chairman of the TM Forum