

Price developments for September 2019

As at 30th September 2019

- This publication outlines price developments for electronic communications.
- Main items of this publication:
 - ✓ changes to existing offers and services; and
 - ✓ comparison between plans and offers of different service providers.
- This document is not intended to provide an exhaustive description of the mentioned plans. More information can be retrieved directly from the website of local service providers (also refer to links provided in Slide 11).
- All price figures quoted in this presentation include VAT but exclude excise tax, unless stated otherwise.
- Only products advertised on operators' websites are listed in this snapshot. Operators
 may offer other plans on which information is only available in the general terms and
 conditions.



Abbreviations

ETF Early termination fee

On-net SMS/calls terminating on the same network SMS/calls terminating on a different network

FTF fixed-to-fixed

FTM fixed-to-mobile

FTI fixed-to-international

MTF mobile-to-fixed

MTM mobile-to-mobile

MTI mobile-to-international

T&Cs terms and conditions

PPU pay per use

Outside bundle rates rate per Mb / per minute / per SMS when exceeding

monthly allowance



Outline of contents

Vodafone Launch of new youth plans (Slide 4)

GO Revamp of youth plans (Slide 5)

GO TLK mobile telephony bundle discontinued (Slide 6)

GO Discontinued bundle plans and migration (Slide 7)



New youth mobile telephony plans by Vodafone effective as at September 2019

New 'YU' plans replacing 'Remix' line-up (available for those under 25 years of age).

Vadafana Vauth mahila talambany mlana	September 2019			
Vodafone Youth mobile telephony plans	YU	YU+		
Eligibility	Younger than age 25			
Required top-up (every 28 days)	€10.00	€15.00		
Fee reserved for plan	€8.99	€13.99		
Credit on account	€1.00	€1.00		
Data allowance – local and EU roaming (manual top-up)	2.5GB	10GB		
Data allowance – local and EU roaming (automatic top-up)	5GB	20GB		
Additional allowances	Unlimited calls and SMS to 2 friends + 200 minutes and 200 SMS to any Vodafone number	Unlimited calls and SMS to 4 friends + unlimited calls and SMS to any Vodafone number		
Additional allowances through Vodafone app	Not applicable	5GB		
Roll-over	Funds left on the account will roll-over to subsequent months. Data will also roll-over if a top-up takes place within 28 days (manual or automatic top-ups).			
Outside bundle rates: per minute / per 200Mb / per SMS				
Data	€0.99/200MB			
On-net / off-net calls	€0.25			
On-net / off-net SMS	€0.02			



Revamp of youth mobile telephony plans by GO effective as at September 2019

New Youth pre-paid line-up available for all consumers under 28 years of age.

	September 2019			
GO Youth mobile telephony plans	DIS	Double DAT		
Eligibility	27 years or younger			
Required top-up (every 4 weeks)	€8.00	€12.00		
Data allowance – local and EU roaming	2GB	16GB		
Data Boom (additional data when on Home Pack)	4GB	24GB		
Call and SMS allowances	100 minute calls and unlimited SMS to any network	200 minutes and unlimited SMS to any network		
Other	Unlimited music streaming on Amazon Music, Deezer, Spotify and Apple Music as long as data cap is not exceeded.			
Roll-over	Not applicable			
Outside bundle rates: per minute / per MB / per SMS				
Data	€0.10			
On-net / off-net calls	€0.25			
On-net / off-net SMS	€0.05			



TLK pre-paid mobile telephony bundle plans discontinued by GO

effective as at September 2019

- TLK mobile bundle plans discontinued, with existing users migrated to 'Smart One' tariff.
- The 'Smart One' tariff carries improved allowances at same top-up fees of 'TLK'.

GO pre-paid bundle plans	TLK bundle	Smart One tariff			
Required top-up fee (every 4 weeks)	€5.00	€5.00			
Data allowance	Not applicable	250MB			
Data boom (additional data when on Home Pack)	Not applicable	500MB			
Call and SMS allowances	60 minutes to all local numbers	100 minutes and 100 SMS to all local and EU numbers			
Other	Not applicable	Unlimited music streaming on Amazon Music, Deezer, Spotify and Apple Music as long as data cap is not exceeded.			
Outside bundle rates (per minute/per SMS/per 100MB)					
Data	€2.00				
On-net / Off-net calls to all local numbers	€0.22				
Calls to all Zone 1 numbers	€0.25				
On-net/Off-net SMS to all local numbers	€0.05				
SMS to all Zone 1 numbers	€0.07				



Discontinued bundle plans and Migration by GO effective as at September 2019

- GO has notified its clients that a number of Home Packs currently in circulation (such as the 'Speed King' and 'Entertainment Queen') will no longer be available for consumers once their contract expires.
- Once their agreement terminates, consumers can opt for GO's latest 'Mix & Match' Home Packs listed below or subscribe to stand-alone offerings.

GO Home Packs	Turbo		Super	Giga		
Package Availability	Nationwide		Fibre areas only			
Monthly access fee	Fibre area	Non-fibre area	635.00	€55.00		
(24-month agreement)	€28.99 €25.00		€35.00	€55.00		
Monthly access fee	€33.99	€30.00	€40.00	€60.00		
(month-on-month)	€55.99	€30.00	£40.00	€00.00		
	Fixed broadband					
Download Speed/Upload Speed (in fibre areas)	100Mbps/15Mbps		300Mbps/20Mbps	1000Mbps/20Mbps		
Download Speed/Upload Speed (in non-fibre areas)	70Mbps/15Mbps		Not applicable			
Download limit	Unlimited					
Fixed telephony						
On-net FTF / Off-net FTF	€0.05 per minute					
On-net FTM/ off-net FTM	€0.22 per minute					
Optional: Pay-TV						
Pay-TV	Start Interactive plan @ €5.00 (20 Channels / 4 HD Channels)					
Additional TVs	+€5.00 per additional TV (up to 4 TVs)					
Movies and Series Pass	+€6.00 (Includes Fox, Fox Life, GO Stars, GO Box sets)			ox sets)		
	[€10.00 month-on-month]					
Sports Pass	+€6.00 (+8 sports channels) [€10.00 month-on-month]					
Entertainment Pass	+€6.00 (+70 channels) [€10.00 month-on-month]					



Comparison – Youth mobile telephony plans effective as at September 2019

Youth mobile telephony	September 2019			
plans	DIS	Double DAT	Vodafone YU 2019	Vodafone YU+ 2019
Eligibility	Everybody under the age of 28		Everybody under the age of 25	
Required top-up (every 28 days)	€8.00	€12.00	€10.00	€15.00
Fee reserved for plan	€8.00	€12.00	€8.99	€13.99
Credit on account	Not app	plicable	€1.00	€1.00
Data allowance – local and EU roaming (manual top-up)	2GB	16GB	2.5GB	10GB
Data allowance – local and EU roaming (automatic top-up)	2GB	16GB	5GB	20GB
Data boom (additional data when on Home Pack)	4GB	24GB	Not applicable	
Call and SMS allowances	100 minute calls and unlimited SMS to any network	200 minutes and unlimited SMS to any network	Unlimited calls and SMS to 2 friends + 200 minutes and 200 SMS to any Vodafone number	Unlimited calls and SMS to 4 friends + unlimited calls and SMS to any Vodafone number
Additional allowances	500MB + unlimited calls and SMS to 5 mobile numbers		Not applicable	An additional 5GB when topping up through Vodafone mobile app
Roll-over	Not applicable		Funds left on the account to roll-over, even in case of a top-up within 28 days.	
Other	Unlimited music streaming on Amazon Music, Deezer, Spotify and Apple Music as long as data cap is not exceeded.			



Comparison – entry-level pre-paid mobile telephony bundles effective as at September 2019

Entry-level mobile pre-paid plans	'Smart One' GO	'Tentastic' Melita	'2.5GB' Vodafone Malta			
Required top-up	€5.00 every 4 weeks	€10.00 every 30 days	€10.00 every 14 days			
Credit allowance	Not appli	cable	€4.00			
Data allowance – local and EU roaming	250MB	600MB	2.5GB			
General allowances	100 minutes and 100 SMS to all local and EU numbers	Not applicable	Unlimited calls to all Vodafone mobile numbers			
Other allowances	Not applicable	10GB Melita WiFi	Not applicable			
Download Speeds	Up to 210Mbps	Up to 200Mbps	2Mbps			
Outside bundle rates: per minute / per MB / per SMS (unless stated otherwise)						
On-net/off-net calls	€0.25	€0.10	€0.30 per hour			
On-net/off-net SMSs	€0.05	€0.01	€0.05			
Rate per MB consumed	€2.00 per 100MB	€0.10 per MB	€0.49 (Unlimited Data for 1 hour) €0.99 (1GB for 1 day) €3.99 (1GB for 7 days)			



Comparison – entry-level home bundles effective as at September 2019

Bundles Entry-level (24-month agreement)	'Turbo' GO		'Flexi Bundle' Melita	'Home Internet and Telephone Bundle' Vodafone Malta		
	Fibre area	Non-fibre areas		645 00 ()/-		
Monthly access fee	€28.99	€25.00	€32.99	€45.00 for non-Vodafone Customers €35.00 for customers subscribed to a Vodafone top-up plan €30.00 for customers subscribed to a Vodafone Red plan		
Installation fee	Fr	ee	€15.00	Free		
Fixed broadband						
Download Speed	100Mbps	Up to 70Mbps	250Mbps	30Mbps		
Upload Speed	15Mbps		15Mbps	15Mbps		
Download limit	Unlimited			350GB		
Fixed telephony						
On-net FTF / Off-net FTF	€0.05 per minute		€0.05 per minute	Unlimited		
On-net FTM/ off-net FTM	€0.22 per minute		€0.23 per minute	Unlimited/€0.23 per minute		
Unlimited calls to fixed numbers	Not applicable		+€3.00			
Unlimited calls to all land and mobile numbers	+€4.00		+€8.00	Not applicable		
Pay-TV						
Pay-TV	Optional (Start Interactive plan @ €5.00)		Starter NexTV included	No. 1 and Frankla		
channels	20 channels		20 channels	Not applicable		
HD channels	4 HD		9 HD			





- GO's youth plans: https://www.go.com.mt/play
- Vodafone's youth plans: https://www.vodafone.com.mt/yu
- GO's pre-paid mobile telephony plans: https://www.go.com.mt/mobile-plans/top-up-plans
- Melita's pre-paid mobile telephony plans: https://www.melita.com/mobile/prepaid-plans/
- Vodafone's pre-paid mobile telephony plans: https://www.vodafone.com.mt/genius
- GO's 'Home packs' plans: https://www.go.com.mt/homepack
- Melita's 'Flexi bundle' plans: https://www.melita.com/bundle_category/flexi/
- Vodafone's 'Home Internet and Telephony' plans: https://www.vodafone.com.mt/home-internet





- This publication contains information, which may include statistics, that have been obtained from sources believed to be reliable in regard to the subject matter covered.
- This publication does not constitute commercial, legal or other advice however so described. In publishing this information the Malta Communications Authority ("MCA") is not responsible and cannot be held liable for the quality, completeness, adequacy and accuracy of any information, statements and statistics however so described, contained within this document.
- The MCA reserves the right to change and update any such information including any statements and statistics provided in this document at its discretion and without prior notification.
- To the fullest extent permitted by law, neither the MCA nor any of its officers or its agents, however so described, will assume responsibility and/or liability for any loss or damage, however so described, arising from or related to the use of the content of this document.



END