

INTERNATIONAL RELATIONS

International Roaming BEREC Working Group Meeting

The MCA participated remotely in a meeting organised by the International Roaming BEREC working group, which took place on the 25th April 2024. Representatives of other National Regulatory Authorities in the EU, BEREC and the European Commission (EC) were also present. One of the main topics of discussion was a draft BEREC report on M2M and permanent roaming which included the feedback received from stakeholders who responded to a questionnaire on the subject. This was followed by a workshop with the EC about the Implementing Act on fair use for intra-EU communications which is to be adopted by the end of 2024 in accordance with new provisions established in the Gigabit Infrastructure Act (GIA).

58th Meeting of the ECC Working Group NaN1

Two representatives from the MCA, participated virtually in a meeting of a project team, within WG NaN, which was held between the 16th and 17th April, 2024. The project team held discussions on multiple aspects related to future numbering issues, including ongoing drafting of Reports, reviewing of ECC Recommendations and discussions on future work items.

3rd Meeting of the European Board for Digital Services

The MCA took part in the third meeting of the European Board for Digital Services convened in Brussels on April 25th, 2024. The Digital Services Act (DSA) seeks to regulate online platforms and services across the European Union, fostering a safer and more transparent digital realm. Comprising national Digital Services Coordinators (DSCs) and chaired by the European Commission, the European Board for Digital Services provides guidance and oversight to ensure the consistent and effective implementation of the DSA throughout the EU. The agenda covered diverse topics, including the DSA Elections Guidelines, safeguards for minors under Article 28 of the DSA, new codes of conduct to combat disinformation and hate speech on platforms, and incident and crisis protocols.

Also on the day, the MCA participated as DSC in a simulation exercise alongside DSA designated platforms and civil society organizations. The exercise aimed to assess their preparedness against election manipulation and interference in relation to the European election. It included stress tests featuring fictitious scenarios based on past experiences, cyber-enabled information manipulation, and hybrid threats, aiming to evaluate platforms' readiness to address manipulative behaviour leading up to the elections.

14th WADEX Online Meeting - Spring 2024

An MCA official participated virtually in the 14th WADEX meeting, which was held online on the 17th April, 2024.

The first item on the agenda was a presentation concerning the outcomes of a survey conducted on the EN301549 Standard. The questionnaire was

recently distributed across all member states to gather feedback on the usability, comprehension level, and practicality of assessing websites and mobile apps against the EN301549. The standard is currently being updated to meet the EAA and WCAG 2.2 requirements.

A specialized task force within ETSI has analysed a total of 21 responses received, and has outlined some key findings. One notable revelation that emerged from the survey is that the standard is sometimes too ambiguous, with certain requirements deemed unattainable and untestable. There is a collective call for additional resources and literature to aid regulatory bodies in integrating this standard into accessibility testing practices. Given the imminent implementation of the EAA and the forthcoming DSA, which also includes an Accessibility Code of Conduct in Article 47, there is now a pressing need to harmonise and synchronise all three legislations.

Two additional topics were addressed during this meeting. The first involved an overview of the monitoring procedures being implemented in Hungary including a description of the methodologies and frameworks being utilised to ensure compliance. The second item tackled Norway's innovative Accessibility Statement generating tool known as "uustatus." This tool is proving to be very effective in aiding Norwegian organisations in creating comprehensive and compliant accessibility statements.

The 61st Meeting of ECC Project Team FM22

The MCA participated in the 61st meeting of the ECC Project Team FM22, which was held in Belgrade, Serbia, from April 16th to April 19th, 2024. This project team addresses practical spectrum monitoring and interference issues and also identifies solutions for mitigation and enforcement. The meeting covered various topics, including

interference statistics, field strength measurements at border areas, and GNSS interference. Additionally, several administrations shared their experiences with different monitoring and enforcement activities in their respective countries.

BEREC Workshop on End-User Rights

The MCA participated in a BEREC Workshop on the 9th April 2024, in Brussels, regarding 'End-User Rights'. Participants from various NRAs, stakeholders, end-user associations, as well as from the European Commission, participated in this workshop. The workshop was held to discuss and assess the effect, that market and technological developments are having, on the end-user protection provisions, emanating from the European Electronic Communications Code. During the workshop, an MCA representative presented MCA's experience in dealing with practices, in which providers included 'price indexation clauses' in their subscriber contracts.

Handling End-User Complaints in the Postal Sector - Webinar

On the 18th April 2024, members from MCA's End-User Affairs Team attended a webinar, organised by Cullen International, titled 'Handling End-User Complaints in the Postal Sector'. The presentation contained information based on Cullen International's Postal regulatory intelligence service research, that currently covers 17 European Countries. Presented by Armen Ghalumyan, Céline Senay and Michael van Maris van Dijk, the webinar covered Article 19 of Postal

Services Directive (PSD) and provided an overview of how end-user complaints are handled in the postal sector.

PUBLICATIONS

International News Week 45 2023

Published On: Apr 30th 2024 [News](#)

International News Week 44 2023

Published On: Apr 23rd 2024 [News](#)

Career Opportunity: Assistant Manager (Information & Communications Technology)

Published On: Apr 22nd 2024 [Recruitment](#)

International News Week 43 2023

Published On: Apr 17th 2024 [News](#)

Decision Notice on Preventative Measures to Mitigate CLI Spoofing and Vishing Scams

Published On: Apr 11th 2024 [Decision](#)

Monthly Newsletter - March 2024

Published On: Apr 10th 2024 [News](#)

EMF Quarterly Report - Q1 2024

Published On: Apr 9th 2024 [EMF Reports](#)

International News Week 42 2023

Published On: Apr 8th 2024 [News](#)

The MCA Analysis of the Market for the Provision of Wholesale Physical and Virtual Infrastructure Access (PVIA)

Published On: Apr 5th 2024 [Regulatory](#)

The MCA Analysis of the Market for the Provision of Wholesale Physical and Virtual Infrastructure Access (PVIA) in Malta

Published On: Apr 5th 2024 [Regulatory](#)

Update to the Register of Authorised Undertakings providing Postal Services in Malta

Published On: Apr 5th 2024 [News](#)

Key Market Indicators for Electronic Communications and Post - Q1 2019 to Q4 2023

Published On: Apr 3rd 2024 [Data Report Sheet](#)

Postal Services - Households' Perception Survey 2023

Published On: Apr 3rd 2024 [Household](#)

LEGAL UPDATES

Litigation:

Court of Appeal:

Vodafone Malta Limited et v L-Awtorita' Maltija dwar il-Komunikazzjoni et – Judgement by the Court of Appeal dated 9th April 2024, where the Court upheld MCA's 'appell incidental', contesting the preliminary judgement of the First Hall given in 2013. The Court of Appeal upheld MCA's plea that Vodafone should have filed its case contesting MCA's 2005 LI Directive, before the former Communications Appeals Board. Case was won by the MCA with costs against Vodafone (now Epic Communications Limited).