

### INTERNET

# Vodafone Boost for UK Full-Fibre

#### Source: Advanced Television

Multiplay Telco Vodafone has revealed plans to accelerate the roll out of full-fibre broadband in the UK by restructuring its existing deal with broadband infrastructure provider CityFibre to encourage it to build its fibre infrastructure more quickly and to more places [read more].

### MOBILE TELEPHONY

Roam Like at Home: Dutch Regulator warns Operators to Provide the same Quality of Service when Roaming

#### Source: Cullen International

ACM has given mobile operators four weeks to deliver 4G services wherever available to their customers roaming in the EU. A study by ACM has shown that this is currently not always the case, according to a statement published on 21 January 2020. In some cases, Dutch customers cannot use 4G services while roaming, even when the visited network supports 4G. [read more – subscription required].

## CONSUMER

## Ofcom publishes Framework to Improve Fairness for Customers

#### Source: Ofcom

Ofcom has today published a framework outlining how we will judge whether customers are being treated fairly by telecoms and pay-TV companies [read more].

#### TV

# Telcos must Explore Growth Opportunities

#### Source: Advanced Television

Despite the continued competitive onslaught from tech firms and over-the-top (OTT) providers, telco communication and data services will still command 50 per cent of the overall digital consumer services industry by 2023, according to data, research and consulting business Ovum's Consumer Digital Revenue Opportunity Model [read more].

## ECOMMERCE

# SearchNode Publishes Report on Ecommerce Trends 2020

#### Source: eCommerce News Europe

At the start of this year, SearchNode published an extensive report with the 22 Ecommerce Trends for 2020. We spoke with Antanas to find out what he thought about some of the survey findings [read more].