

#### **INTERNET**

# Ofcom proposes New Rules to Help boost Wifi

Source: Ofcom

People and businesses could benefit from more reliable wifi, thanks to proposals set out by Ofcom. Ofcom is reviewing the existing rules around spectrum to make sure future demand can be met and to help pave the way for new, innovative uses [read more].

5G

### SAWAPs Need "Light Licensing" for speedy 5G Rollout

Source: PolicyTracker

Small-area wireless access points (SAWAPs) will be critical to 5G data traffic growth and a harmonised, "minimalist approach" to licensing them is best, according to a report compiled for the European Commission [read more – subscription required].

#### CONSUMER

# Telecom Italia fined €4.8m for Unfair Winback Practices and

### Pre-Activation of Non-Requested Services

Source: Cullen International

AGCM, the Italian competition and consumer protection authority, fined Telecom Italia €4.8m for breaching the Italian Consumer Code [read more – subscription required].

# Post Office fined £175,000 for Overcharging Disabled Customers"

Source: Ofcom

Ofcom has confirmed that it was imposing a £175,000 fine on Post Office after it breached one of the rules that set out how communications providers must treat their customers [read more].

#### **POST**

## Royal Mail Access Pricing Discrimination 2018

Source: Cullen International

European Commission strategies for boosting digital connectivity and skills are targeting real needs in the single market, according to the results of a comprehensive study of ICT in education published last week [read more – subscription required].