

## DEVELOPMENTS IN ELECTRONIC COMMUNICATIONS NETWORK AND SERVICES

### Ofcom tackles Broadband Tech Consumer Confusion

Broadband customers could get clearer and more consistent information about their service when signing up to a new deal, under proposals announced by UK comms regulator Ofcom. **Advanced Television** ([read more](#))

### MWC 2023: Consumer Services were underrepresented, but there were several interesting Initiatives

"Satellite connectivity received a lot of interest at MWC 2023, but there were few detailed announcements." At MWC 2023, consumer services received little attention. Instead, operators highlighted business services as the primary growth opportunity with the topic of private networks being particularly popular. However, three interesting themes among the announcements did relate to consumers. **Analysys Mason** ([read more](#))

## DEVELOPMENTS IN THE DIGITAL SECTOR

### EU Institutions prepare to negotiate the European Digital Identity

The European Parliament on 16 March adopted the mandate to enter inter-institutional negotiations for the European Digital Identity, with the first political meeting planned for next week. **Euractiv** ([read more](#))

## DEVELOPMENTS IN THE POSTAL SECTOR

### Royal Mail Management questioned on USO Failures by Parliament

Senior managers of Royal Mail, the UK universal service provider (USP), defended the company against alleged breaches of the universal service obligation (USO), the use of technology to track and discipline staff, and Royal Mail's sick pay policy. **Cullen International** ([read more](#) – subscription required)

### “Royal Mail has systemically failed to deliver against Parts of its Universal Service Obligation”

The Business, Energy and Industrial Strategy Committee has recommended that Ofcom undertake an enforcement investigation into Royal Mail's delivery of the USO and to report to the Committee by the end of 2023. **Post & Parcel** ([read more](#))