

5G

5G Delivery not meeting Consumer Expectations – Ericsson

Source: *Telecoms.com*

The latest ConsumerLab study by Swedish kit vendor Ericsson has found many 5G phone owners either don't have a 5G subscription or expect more innovative services and apps. [\[read more\]](#).

BROADBAND

FTTH in 182.6 Million EU Homes

Source: *Advanced Television*

The total number of homes passed with Fibre to the Home (FTTH) and Fibre to the Building (FTTB) in the EU39 reached nearly 182.6 million homes in September 2020, compared to 172 million in September 2019. The main movers in terms of homes passed in absolute numbers are France (+4.6 million), Italy (+2.8 million), Germany (+2.7 million) and the UK (+1.7 million). The top 5 of the annual growth rates in terms of homes passed is headed by Belgium (+155 per cent), Serbia (+110 per cent), Germany (+66 per cent), UK (+65 per cent) and Ireland (+49 per cent). [\[read more\]](#).

NETWORK

Germany, UK, Italy still clinging onto Copper

Source: *Telecoms.com*

Europe is making solid progress in both the rollout and take up of full fibre connections, according to new market data published this week, but there is still plenty of work to, particularly by three of the continent's major economies. [\[read more\]](#).

CONSUMER

BT calls on Government to support Cheaper Broadband

Source: *Advanced Television*

Marc Allera, CEO of BT's Consumer Division, has published a blog post on the topic of support for vulnerable consumers in response to the Ofcom Fairness for Customers review, and follows the launch of BT's Home Essentials at-cost social tariff. [\[read more\]](#).

Ofcom tells UK Telcos to pull their Socks Up on Customer Service

Source: *Telecoms.com*

"Telecoms companies adapted quickly to meet soaring demand for their services last year – helping to keep the country connected," said Lindsey Fussell, Ofcom's Networks and Communications Group Director, in a statement This document is for internal consumption only. Further distribution to third parties is strictly prohibited. accompanying the regulator's review of telcos' progress against fairness commitments and the publication of its annual customer service report. [\[read more\]](#).

TELCOS

Spain to reduce RTVE Tax on Telcos

Source: *Advanced Television*

In a move to boost 5G, the Spanish government is set reduce the RTVE tax that telco operators pay annually, and will cut the initial pricing set in the 5G public auction to take place later this month (or June latest). [\[read more\]](#).

ECS'S/POST ENVIRONMENTAL SUSTAINABILITY

TIM strike Deal with ERG for Renewable Energy

Source: Total Telecom

The agreement, the most extensive ever signed between two Italian companies, covers the supply to TIM of 100% 'green' energy from wind farms directly from ERG's portfolio. [[read more](#)].

POST

Poste Italiane: We are the Engine of Change

Source: Post & Parcel

Lithu Poste Italiane has announced its first quarter of 2021 results, revealing a solid financial performance and record parcels growth. [[read more](#)].

Postnl to 'Speed Up Investment' In Digital Transformation

Source: Post & Parcel

Herna Verhagen, CEO of PostNL, said: "We had a very good start of the year and continued the momentum that we've seen since the second quarter of last year. These results have been achieved thanks to strong teamwork and good cooperation between the businesses. The health and safety of our people, customers and consumers remains our key priority. [[read more](#)].

Spain Riders' Law, presuming Riders to be Employees, enters into Force next August

Source: Cullen International

Royal decree-law 9/2021 was published on 12 May 2021, applying from 12 August 2021. The law (known as the "riders' law") amends Spain's labour legislation "to guarantee This document is for internal consumption only. Further distribution to third parties is strictly prohibited. the labour rights of people working in delivery services in the context of digital platforms". [[read more](#) – subscription required].

Portuguese NRA approves Final Decisions on the Future of Universal Service Provision

Source: Cullen International

The ANACOM, the Portuguese regulator, approved the six decisions on universal service provision submitted for public consultation in June 2020. [[read more](#) – subscription required].

EU General Court partially annuls Commission's State Aid Clearance for Post Danmark

Source: Cullen International

The EU's first-instance appeal court, the General Court (GC), partially annulled the European Commission's 2018 decision to approve state aid funding for Post Danmark. [[read more](#) – subscription required]