

BROADBAND

France: Record FTTH Deployment Progress

Source: *Advanced Television*

French comms regulator Arcep's 'scoreboard' for the fixed broadband and superfast broadband market in France as of the end of December 2020 was marked by record progress in Fibre to the Home (FTTH) deployment, while adoption rates also ended the year on a record high. [[read more](#)].

REGULATION

Spain: CNMC consults on Guidelines for solving Infrastructure Access Disputes

Source: *Cullen International*

The Spanish regulator, CNMC, is consulting until 5 April 2021 on its guidelines for solving infrastructure access disputes under Royal Decree 330/2016. This decree transposed into Spanish law the Broadband Cost Reduction Directive, which is currently under review. [[read more](#) – subscription required].

Germany: Full Deregulation of the Fixed Call Origination Market

Source: *Cullen International*

BNetzA, the German regulator, decided on 26 February 2021 to fully deregulate the wholesale markets for fixed call origination to carrier (pre-)selection and to services (submarkets of former market 2/2007). [[read more](#) – subscription required].

Pósturinn, Report: Consumers want 'Green' Action from Telcos

Source: *Advanced Television*

Consumers care what telecoms providers are doing to protect the environment and want them to take action on net zero in a post-pandemic world, according to the seventh annual Consumer Action Monitor (CAM) report by not-for-profit complaint handling body Ombudsman Services. [[read more](#)].

France: Government wants to make the Telecoms Sector more Sustainable

Source: *Cullen International*

On 23 February 2021, the government presented its digital and environmental roadmap. It aims to make the telecoms sector more sustainable. [[read more](#) – subscription required].

POST

Ofcom regulates Royal Mail's New Access Service, requiring more detailed Quality of Service Reporting

Source: *Cullen International*

Ofcom, the UK postal regulator, has decided to move ahead with its plan to regulate Royal Mail's new wholesale five-day (D+5) access letter service. All currently existing regulations applying to the operator's wholesale two-day (D+2) letter access service will now be extended to the new D+5 service. [[read more](#) – subscription required].

ENVIRONMENTAL SUSTAINABILITY

BPOST: The Pandemic has accelerated the Transformation of the Company

Source: *Post & Parcel*

Bpost has said its fourth quarter 2020 results are in line with expectations, delivering on full year 2020 guidance through strong development in Parcels & Logistics and supported by solid last mile operations in Belgium. [[read more](#)].

CONSUMER

Ofcom to introduce Seamless Broadband Switching

Source: *Cullen International*

The UK telecoms regulator, Ofcom, plans to introduce from December 2022 a “One Touch Switch” process for landline and broadband services. [[read more](#) – subscription required].

ECOMMERCE

49% of Irish do most Online Shopping with Local SMEs

Source: *Ecommerce News Europe*

One in two consumers in Ireland say they do the majority of their online shopping with small and medium-sized enterprises from Ireland. But a slightly bigger share of people, 51 percent, place most of their online orders at international retailers. [[read more](#)].