

SHORT CODE MATRIX

as at August 2026

v86

at August 2026				Category (see footnote)			Tariff Type (see footnote)			Category 1 Terminating Operator	Comment
1X RANGE				1	2	3	A	B	C		
100	Operator/Customer services				✓		✓				Accessible by epic and Melita Mobile subscribers
101											
102	(1) GO Carrier Selection Code			n/a	n/a	n/a	n/a	n/a	n/a		1021 GO Carrier Selection Code
103	Reserved for Carner Selection Codes										
104	Reserved for Carner Selection Codes										
105	(5) Ozone Carner Selection Code - Discontinued										Discontinued
106	(0) SIS Carner Selection Code - Discontinued										Discontinued
107	Reserved for Carner Selection Codes										
108	Reserved for Carner Selection Codes										
109	(9) epic Carner Selection Code			n/a	n/a	n/a	n/a	n/a	n/a		1099 epic Carner Selection Code
110											
111	COVID-19 Helpline			✓			✓			GO plc	
112	Emergency			✓			✓			GO plc	
113											
114											
115	(2) Overseas Operator Services				✓		see comment				Accessible by GO Subscribers; Higher tariff permitted by MCA
	(7) Operator services				✓						
	Reserved for HESC										Accessible by all refer to MCA website for tariff information etc.
	(000) Hotline for missing children			✓			✓			GO plc	
116	(006) Helpline for Victims of Crime			✓			✓			GO plc	
	(111) Child Helplines			✓			✓			GO plc	
	(123) Emotional support helplines			✓			✓			GO plc	
117											
	(1) Melita Directory Services - Discontinued										Discontinued
	(2) GO fixed Directory Services				✓		see comment				Higher tariff permitted by MCA
118	(7) Announcement referring to 1182				✓		✓				
	(3) Melita Directory Services - Discontinued										Discontinued
	(9) Vodafone Directory Enquiries - Discontinued										Discontinued
119	Criminal Activity Report			✓			✓			GO plc	
120	Environment & Conservation Division - Discontinued										Discontinued - Allocated till October 2010
121	Voice Message Retrieval				✓						
122	(1) Roaming Information Service				✓						
123	(1-2) Pay as you GM/GO/Easyline				✓						Remain indefinitely.harmonisation unpractical-GO-retail varies from free to SMS rate: VML's 123 (PPRTU) discontinued
124	Voice Message Deposit				✓						
125	Pre-pay top up				✓						
126											
127	Electricity Information Service - Discontinued										Discontinued
128	Advanced Messaging Services - Discontinued										Discontinued
129	Voice Message Retrieval - Discontinued										Discontinued
130	Fault follow-up				✓				✓		May continue indefinitely
131											
132											
133	Telephone Faults				✓				✓		
134											
135											
136											
137	Test codes for operator internal use				✓		n/a	n/a	n/a		Operators are requested to use code for internal testing
138	BCA / OHSa Customer Care Support Service			✓						GO plc	
139											
140	(0) Primary Health Care 24/7 Telemedicine Support			✓			✓			GO plc	
140	(1) One-Stop Shop f/Public Officers/Employees			✓			✓			GO plc	
140	(2) Employee Support Programme f/Public Employees			✓			✓			GO plc	
140	(4) Environment & Resources Authority Helpline			✓			✓			Melita Ltd	
141	Message retrieval				✓						MCA recommends run in parallel with 121 & migrate in the long term
142	Insertion of Message				✓						MCA recommends run in parallel with 124 & migrate in the long term
143											
144	Business First			✓					✓	GO plc	
145	Anti-COVID-19 National Vaccination Helpline			✓			✓			GO plc	
146	GO Mobile Customer Services					✓	✓				May continue indefinitely. Run in parallel with 100
147	Pay as you GO Club/ Sports				✓						To migrate to network specific or 5 range 18 months after Premium Rate Services Decision
148											
149	Message retrieval - Discontinued										Discontinued
150	Star Services				✓						Operators should introduce supplementary services under 150
151	Drugs & Alcohol support			✓				✓		GO plc	MCA recommends that all operators open access to this service
152	Advanced Messaging Services				✓						Operators should introduce innovative messaging services on this number
153	G'ment Info Services (All)			✓			✓			GO plc	
154	NECC - Discontinued										Temporary arrangement - Discontinued
155	Wake Up services				✓						May continue indefinitely
156	Shipyard Workers Information - Discontinued										Temporary arrangement - Discontinued
	(0) National Cyber Security Incident Reporting			✓			✓			GO plc	
	(1) Education Reform			✓			✓			GO plc	Temporary arrangement
	(2) Report of illicit and unlicensed trade - Discontinued										Temporary arrangement - Discontinued
157	(5) DIER Helpline - Workers			✓			✓			GO plc	
	(6) DIER Helpline - Employers			✓			✓			GO plc	
	(7) Report abuse of Government Property			✓			✓			GO plc	
	(8) Older Persons Standards Authority Care Helpline			✓			✓			GO plc	
	(9) Mental Health Support Helpline			✓			✓			GO plc	
158	St Luke's - Mater Dei Information - Discontinued										Discontinued
159	Social Policy Info. Services (All)			✓					✓	GO plc	
160	GO Network Specific Services					✓					New code for network specific services that are not harmonised
161	Reserved for Network Specific Services										
162	epic Network Specific Services					✓					New code for network specific services that are not harmonised
163	Reserved for Network Specific Services										
164	GO Mobile Network Specific Services					✓					New code for network specific services that are not harmonised
165	Reserved for Network Specific Services										
166	Reserved for Network Specific Services										
167	Ozone Network Specific Services - Discontinued										Discontinued
168	Melita Mobile/Melita Network Specific Services					✓					New code for network specific services that are not harmonised
169	Reserved for Network Specific Services										
170	Census of Population and Housing - Discontinued										Discontinued
	(0) Census of Population and Housing			✓			✓			GO plc	
	(1) Jobsplus Info Services			✓			✓			GO plc	
171	(2) Malta Skills Survey			✓			✓			GO plc	
	(7) Animal Welfare, Promotion and Services Helpline			✓					✓	GO plc	
	(8) Cleansing Awareness Campaign			✓			✓			GO plc	
172											
173											
174											
175	Blocked - Int. Incoming Home Country Direct										
176											
	(0) Richmond Foundation Helpline			✓			✓			GO plc	
	(1) National 24/7 Dementia Helpline			✓			✓			GO plc	
	(2) Loneliness Helpline			✓				✓		GO plc	
177	(4) Malta National Poisons Centre Helpline			✓			✓			GO plc	
	(5) Helpline for Dar Kenn ghal Sahhtek			✓					✓	GO plc	
	(7) Responsible Gaming Foundation Helpline			✓			✓			GO plc	
	(8) 24/7 Fostering Service			✓			✓			GO plc	
	(9) Revenge Porn Helpline			✓			✓			GO plc	
178	Blocked - Incoming International Freephones										
179	Child & Adult abuse			✓				✓		GO plc	MCA recommends that all operators open access to this service
180	NP Tariff Warning				✓		✓				Accessible by ALL
181	(1) NP Subscriber Authentication				✓		✓				Used by MNP subscribers to authenticate their porting request
182											
183	Easyline Customer Care - Discontinued										Discontinued
184											
185	Stutter Tone Activate - Discontinued										Discontinued
186	Stutter Tone De-activate - Discontinued										Discontinued
187											
188	Information on Government Initiatives - Discontinued										Discontinued
189											
190	Announcement to 1182 change					✓					To be phased out
191	Police			✓			✓			GO plc	
192											
193											
194	Announcement to 1152 change					✓					To be phased out
195	Timecheck				✓						MCA recommends other operators to adopt this number for timecheck services
196	Ambulance			✓			✓			GO plc	
197											
198											
199	Emergency			✓			✓			GO plc	
2X RANGE											
242	(8) GO Chat						✓				Discontinued
247	epic Customer Care					✓	✓				May continue indefinitely. Run in parallel with 100
4X RANGE											
400	(0) Sports Notification										Discontinued
404	(0-1) Vatican										Discontinued
420	(2) Request ringtones & logos										Discontinued
425	(2.4) OTA settings										Discontinued
440	(0) Pay As You GO service										Discontinued
441	(1) MMS Bundle										Discontinued
442	(2) Pay As You GO service										Discontinued
443	(3) Pay As You GO service										Discontinued
444	(0) Pay As You GO service										Discontinued
448	(0&8) Pay As You GO service										Discontinued
449	(9) Pay As You GO service										Discontinued
9X RANGE											
909	Personal Mail Box										Discontinued
991	(23) E talk					✓					To be migrated to Cat. 2 code or a network specific code 18 months after Premium Rates Services Decision
	(45) E talk Family & Friends										Discontinued
	(90) Information Service										Discontinued
996	(38) MIA weather forecast										Discontinued

Category definitions:

Category 1 - Short Codes are those that are the same on each network and support interconnected services.

Category 2. Short Codes are those that have the same value for similar services but are normally provided "on-net" and not necessarily interconnected

Category 3. Codes that are completely uncoordinated and are served only on-net. They may relate to the operation of the network or involve connection to third parties.

Tariff Types:

Tariff Type A: Free to caller from fixed and mobile - Subscribers calling/texting short code numbers falling under this tariff type are not charged whether they originate the call from a fixed telephone, or a mobile phone.

Tariff Type B: Free to caller from fixed, charged from mobile - Subscribers calling/texting short code numbers falling under this tariff type are not charged if they originate the call from a fixed telephone, but charged a charge not exceeding that for a call to a fixed network if the call originates from a mobile phone. In the case of SMSs, a charge not exceeding that of a conventional SMS to the same network is applicable.

Tariff Type C: Charged to caller from fixed and mobile - Subscribers calling/texting short code numbers falling under this tariff type are charged a charge not exceeding that for a call to a fixed network whether the call originates from a fixed telephone or mobile phone. In the case of SMSs, a charge not exceeding that of a conventional SMS to the same network is applicable.

Legacy: A service arrangement on a short code that was in operation before the revision of the numbering plan in 2006. In many cases these services have become well known to users and need to be continued for the foreseeable future.

Migration: The process of changing a code involving opening access to the service on a new code and running the new and old code in parallel until the traffic using the old code drops to a negligible level and the old code may be withdrawn. This allows the code to be changed without causing inconvenience to the users.