

# Overview of MCA Business Plan 2014

## *Electronic Communications*

Operators Forum | 20 December 2013

## Purpose

### ■ Overview of MCA's Business Plan 2014 - Electronic Communications

- Key Considerations
- Mission Statement
- Strategic Objectives
- Outlook and Key Tasks
- Next Steps

## Key Considerations - Electronic Communications

- Facilitating the introduction of high speed electronic communications networks remains a prime element of the MCA's work programme
- Access obligations in the electronic communications sector will continue to be observed in an NGA network environment
- Regulatory measures will continue to support both infrastructure and service-based competition, in the new high speed environment
- Wireless broadband will increasingly gain in popularity and work will focus on facilitating access to radio spectrum
- Heightened EU/BEREC activity in the shaping of electronic communications policy increasingly engages NRAs in the debate at international level
- Consumer protection will be addressed through a mix of information and enforcement
- Wider public awareness of the MCA means better dissemination of information to users as to their rights
- The progress of innovation in the ICT sector merits closer attention in terms of forecasting its impact on the electronic communications sector, as well as with regard to investment opportunities that may present themselves

## Mission Statement

***“To regulate the electronic communications, e-commerce and postal sectors for sustainable competition, customer choice and value for money, and***

***To facilitate the development of an environment that is conducive to investment, innovation and continued social and economic growth.”***

## Strategic Objectives - Electronic Communications

### Electronic Communications

- T1**      Regulating for lasting competition in the Electronic Communications Sector
- T2**      Ensuring that electronic communications undertakings provide a transparent, value-for-money service to users whilst adhering to incumbent social obligations
- T3**      Contributing to the development and implementation of electronic communications regulatory policy at an international level
- T4**      Facilitating innovation and investment in ICTs

## Strategic Objectives - eCommerce, Postal Services, Information Society

### eCommerce

- E1** Facilitating eCommerce uptake and the use of electronic signatures

### Postal Services

- P1** Regulating a liberalised postal services environment that ensures ease of entry to new undertakings and sustainable competition
- P2** Ensuring that postal undertakings provide a transparent, value-for-money service to users whilst adhering to incumbent social obligations
- P3** Contributing to the development and implementation of Postal regulatory policy at an international level

### Information Society

- IS1** Achieving widespread e-literacy, digital inclusion and the use of ICTs as a tool to improve quality of life for all citizens in particular, disadvantaged groups
- IS2** Encouraging the use of e-Business models by local enterprises as a means to improve competitiveness

## Strategic Objective T1 - Outlook / Key Tasks

### Regulating for lasting competition in the Electronic Communications Sector

#### ■ Outlook 2014

Facilitating the deployment of NGA networks via regulatory clarity

Maintaining conditions for a multi-player scenario in an NGA environment

#### ■ Key Tasks 2014

Continuation of NGA regulatory work-strands with a view to providing further regulatory clarity, mainly via:

- Infrastructure Access Market - Implementation of access remedies
- Finalisation of co-location and in-house wiring frameworks

Clearing the 800 MHz band

Exploring ex-Post regulation as part of the MCA mandate

Ongoing tasks such as market analyses, roaming, review of frequency plan

## Strategic Objective T2 - Outlook / Key Tasks

*Ensuring that electronic communications undertakings provide a transparent, value-for-money service to users whilst adhering to incumbent social obligations*

### ■ Outlook 2014

Additional focus on empowerment of consumers via information

Migration of General Interest TV channel

### ■ Key Tasks 2013

Enhancing provision of information to consumers via social media and any other relevant medium

Start of migration of General Interest TV transmission

Implementation of the EU roaming (decoupling) regulation

Review of Universal Service Obligations

Ongoing tasks such as monitoring of spectrum licence conditions and interference resolution

## Strategic Objective T3 - Outlook / Key Tasks

### *Contributing to the development and implementation of electronic communications regulatory policy at an international level*

#### ■ Outlook 2014

Shadowing the draft regulations laying down measures to

- complete the European single market for electronic communications
- reduce the cost of broadband deployment

EU/BEREC and other international commitments are seen to increase

#### ■ Key Tasks 2014

Advice to Government on the draft Single Market and Cost of Broadband regulations (started in 2013) and on other EU matters

Finalisation of the international co-ordination process, leading to rights of use of a frequency channel, as a replacement to Channel 66.

Interaction at BEREC in pushing MCA position on the draft regulations

Preparation for 2015 World Radio Communications Conference

Participation in EU meetings, BEREC work-groups and in other fora

## Strategic Objective T4 - Outlook / Key Tasks

### Facilitating innovation and investments in ICTs

#### ■ Outlook 2014

Continued logistical assistance to Government in the facilitation of NGA network deployment in Malta

Consolidation of forward-looking function vis-a-vis innovation in electronic communications

Promotion and support of Government's policies vis-a-vis innovation in ICTs

#### ■ Key Tasks 2014

Assisting Government in driving FTTH implementation

Setting up of an internal structure to oversee technology developments and related challenges and opportunities

Follow up research with identified actions on Cloud Computing and Digital Media

Forward-looking research relative to: TV transmission, OTT services

Work with MITA towards attainment of a Digital Economy Strategy

## Next Steps

- **January 2014** - Publication of Strategic Plan Update 2014 – 2016
  - MCA's Strategic Direction 2014 – 2016
  - Key Performance Indicators
  - Key Tasks 2014
  
- **January 2014** - Publication of Annual Plan 2014
  - Priority Work Programme 2014
  - Expenditure Overview

**Thank You**