

NEWSLETTER

Highlights and activities for Weeks 40 - 44 (01.10.15 – 30.10.15)

- A. International Meetings attended by MCA representatives
- B. MCA Publications & Website Uploads
- C. MCA Events
- D. Media participation by MCA
- E. Social Media Campaigns
- F. Legal Updates
- G. International News

A. International Meetings attended by MCA representatives

1. ERGP WG Reg. Accounting

A report was discussed on how cost data tools may be used to assess anti-competitive pricing investigations in the postal sector.

2. CENTR Awards Ceremony

The MCA attended the HLIG Meeting held in Brussels on 5th October. During the meeting HLIG members reflected on the issues being addressed in WSIS and agreed that "Connecting the next billion" would be an important initiative for IGF. The European Commission gave a short outline of Commissioner Oettinger's official visit to the United States. The main purpose of the mission was to strengthen the message, already relayed by Vice-President Ansip during his official visit to Washington, DC in May 2015, that the Digital Single Market (DSM) strategy is meant to create a more integrated common market for the "digital economy" in the EU, without negative effects for non-EU companies. There was also a discussion on the preparations of IGF to be held in João Pessoa, Brazil, on 10 to 13 November 2015.

3. BEREC WG Net Neutrality

The MCA attended BEREC's working group on Net Neutrality held in Brussels on the 7th October 2015. The working group discussed the final developments of BEREC's internal report on the feasibility of QoS Monitoring in the context of Net Neutrality. Furthermore, the working group discussed at high level for work plan for 2016 in particular BEREC's obligation to publish guidelines related to the Telecoms Single Market Regulation.

4. BEREC WG Termination Rates

A report on the implementation of the termination rates recommendation was discussed. The European Commission will also be doing a study to review the impact of the termination rates recommendation and the study should be finalised in 2016.

5. ICT 2015 Conference

The MCA attended the ICT 2015 Conference, which took place between 20 and 22nd October 2015 in Lisbon, Portugal. During this Conference, the European Commission presented its new policies and initiatives with regard to Research and Innovation in ICT, Excellent Science and Societal Challenges. The focus was on how

Europe can innovate, connect and transform the Digital Society. A number of high-profile speakers, coming from the political area but also from the academia, research centres and ICT companies, participated in this event.

6. SM – Strategy Space Comm Services

The MCA attended the SPACE week 2015, an international event dedicated to the SPACE sector aimed to universities, research centres, industries, SMEs and SME associations and local administrations.

Between 2014 and 2020, over EUR 12 billion will be spent on the implementation of the EU's space programmes:

- Satellite Navigation: The Galileo and EGNOS programmes which provide positioning, navigation, and timing information worldwide.
- Earth Observation: The Copernicus programme which provides Earth observation data and information.
- Space Research: Part of the Horizon 2020 programme focuses specifically on space technologies, applications (e.g. GNSS and Earth observation), weather, sciences, exploration, and other space related topics.
- Information can be made public.

The event provided opportunities for taking stock of progress in this sector, knowledge sharing and networking.

7. Digital Marketing Innovation Summit

An MCA representative attended the Digital Marketing Innovation Summit held in London between the 22nd and 23rd October. This interactive summit brought together top level digital marketers from a wide range of leading brands that are creating new trends and leading the way within the marketing sphere. The summit addressed several themes, including, creating the ultimate customer profile; content driven advertising; engaging with digital natives and digital immigrants; and how online and offline marketing is meeting. A number of case studies of top brands were presented and included, amongst others, Philips, Samsung, airbnb, Lego, Siemens, Facebook and Gojimo.

8. ERGP Contact Network & OTT Conference

The European Regulators Group for Postal Services (ERGP) Contact Network meeting was held in Brussels, Belgium, on 26 October 2015. This meeting is held on a biannual basis and the MCA attends in its regulatory capacity. Member states review and contribute towards the ongoing work of the different working groups, in preparation for the Plenary meetings which follow. The 'Classic telecommunications network operators and the role of OTT providers' conference took place in Bonn, Germany, on 27 October 2015. The conference

discussed the changes and new challenges in the telecommunications market, brought about by new business models providing “over-the-top” services based on an Internet access service. The panel discussions focused on three different perspectives - the market players, the scientific community and the European Commission and regulatory authorities – all within the context of the upcoming review of the European electronic communications framework.

9. BEREC WG Roaming

The MCA took part in the full International Roaming Expert Working Group meeting which was held in Brussels on the 27th October, 2015. The meeting was organised by the Body of the European Regulators of Electronic Communications (BEREC) which were requested by the Commission to provide input on a number of actions which are necessary for the implementation of the New Roaming Regulation. Following an agreement reached by the EP, the Council and the Parliament in the 4th Trialogue on TSM, the meeting took place to provide further information on the developments and the work streams which the WG is involved into.

10. BEREC Remedies EWG Meeting

During the meeting we discussed the work carried out by the working group on the Monitoring implementation of the BEREC Common Positions on wholesale products (2nd phase). This report is now in its final stages before it is submitted for the final Contact Network meeting of the year. Furthermore, the meeting sought to review the final report which will be submitted to the Heads regarding the development of a system featuring the cases that BEREC investigates during the Phase II procedure under Article 7 and 7a of the Framework Directive.

11. BEREC – WG – Market & Economy Analysis

A representative of the MCA attended to the BEREC’s Market and Economic Analysis (MEA) Working Group organised two back-to-back events in October. The first event was a workshop intended to disseminate information as to how NRAs are implementing the revised recommendation on relevant markets and how they are applying market segmentation in their market analyses. Several NRAs presented a case study highlighting upon their conclusions when assessing competition in a number of markets. A full BEREC EWG meeting was held to finalise the BEREC report on Oligopoly Analysis and Regulation, which was published for public consultation a few weeks earlier, and BEREC’s response to the relevant submissions by stakeholders during consultation phase. Two other items were also discussed during the meeting, namely the PRD concerning mergers and acquisitions and the PRDs of the working group planned for 2016.

B. MCA Publications & Website Uploads

1. **Proposed Decision on the review of GO plc's application for funding of the net cost claimed to have been incurred to provide USOs during 2012**
Published 30th October: <http://www.mca.org.mt/consultations/proposed-decision-review-go-plcs-application-funding-net-cost-claimed-have-been-1>

2. **Vacancy: Chief of Spectrum Management and Technology**
Published 30th October: <http://www.mca.org.mt/careers/chief-spectrum-management-and-technology>

3. **Request for Quotes: Call for external experts in Financial and Fiscal Incentives**
Published 26th October: <http://www.mca.org.mt/notices-and-announcements/request-quotes-call-external-experts-financial-and-fiscal-incentives>

4. **The MCA with a complete picture on the European Commission reports on broadband**
Published 23rd October: <http://www.mca.org.mt/notices-and-announcements/mca-complete-picture-european-commission-reports-broadband>

5. **End-User Affairs: Half Yearly Report (January – June 2015)**
Published 19th October: <http://www.mca.org.mt/consumer/notices-and-announcements/end-user-affairs-half-yearly-report-january-june-2015-0>

6. **The Malta Communication Authority's contribution towards the learning of coding amongst children and adolescents**
Published 14th October: <http://www.mca.org.mt/notices-and-announcements/malta-communications-authoritys-contribution-towards-learning-coding>

7. **Press Conference held to launch a national consultation on measures to reduce the cost of deploying high-speed electronic communications networks**
Published 9th October: <http://www.mca.org.mt/notices-and-announcements/press-conference-held-launch-national-consultation-measures-reduce-cost>

8. Transposition of Directive 2014/61/EU on measures to reduce the cost of deploying high-speed electronic communication networks

Published 9th October: <http://www.mca.org.mt/consultations/transposition-directive-201461eu-measures-reduce-cost-deploying-high-speed-electronic>

9. Vacancy: Financial and Economic Analyst

Published 9th October: <http://www.mca.org.mt/careers/financial-and-economic-analyst>

10. The MCA delivers 9500 hours of free ICT training to 4700 individuals as part of PROJECT ENTER

Published 7th October: <http://www.mca.org.mt/notices-and-announcements/mca-delivers-9500-hours-free-ict-training-4700-individuals-part-project>

C. MCA Events

The MCA held a Pink Day for Breast Cancer Awareness on Friday 31st October.



D. Media participation

MCA representatives' participation in television programmes.

1. Television

03.10.15: 'TEN01' – NET TV
(Matthew Farrugia – Mobile Data Campaign)

28.10.15: 'Bongu' – ONE Productions
(Yanika Cassar – Mobile Data Campaign)

26.10.15: 'TVAM' –PBS Television Malta
(Yanika Cassar – Mobile Data Campaign)
<http://bit.ly/1Xq8Amx>

23.10.15: 'TEN01' – NET TV
(Matthew Farrugia – Mobile Data Campaign)
<http://bit.ly/1N7laRR>

21.10.15: 'Bongu' – ONE Productions
(Yanika Cassar – Mobile Data Campaign)
<http://bit.ly/1N7laRR>

19.10.15: 'TVAM' – PBS Television Malta
(Yanika Cassar – Mobile Data Campaign)
<http://bit.ly/1HmOz03>

E. Social Media Campaign

The increase in mobile data usage has inadvertently resulted in a predisposition towards incidents of unconscious mobile data consumption with the consequence of high mobile bills. Whilst such incidents have, to date, been minimal, the few cases reported have been the result of lack of awareness of how mobile data is in effect consumed, the measures that can easily be undertaken by the user to manage this consumption, as well as the types of applications downloaded by users and Facebook’s auto play features, which automatically plays videos on users timelines. The Authority is therefore taking a pro-active stance to ensure increased awareness on this front and embarked on an extensive information campaign.

The Authority also started preparations for its print campaign, which kicked off in October. More details to follow in the next Newsletter.

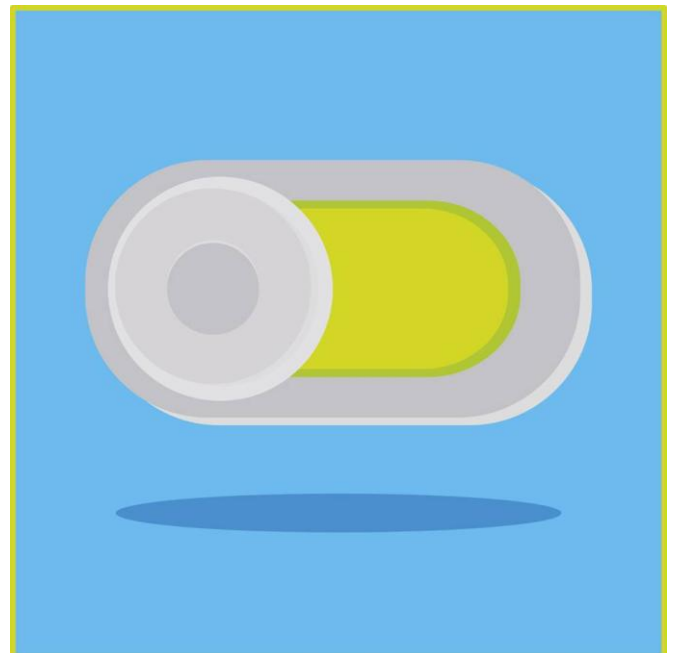
The online message which featured throughout the month of October highlighted the mobile date usage through different communication channels.

Switch off the mobile data function on your mobile phone when not in use. This will preserve your mobile data package from any unwarranted use.

Real-time services installed on your mobile phone, such as continual news and weather updates, may run automatically in the background and consume data.

Preserve your mobile data package and get more from your mobile service. Be Data Smart!

Visit www.mca.org.mt/bedatasmart for more info.



F. Legal Updates

Case Sittings

- ➔ 7 October – Awtoritá ta’ Malta dwar il-Komunikazzjoni vs Sesco Investments Ltd (pending before the Court of Magistrates]: adjourned to 13 January 2016 so that the parties can make their written submissions.
- ➔ 7 October – Micallef Av. Paul Edgar noe vs Melitanet Limited pending before the Court of Magistrates]: adjourned to 13 January 2016 so that the parties can make their written submissions.
- ➔ 20 October – Melita plc vs Direttur Generali (Affarijiet tal-Konsumatur) et: continuation of evidence – adjourned to the 26 November 2015.

New lawsuits

Melita filed two appeals before the Court of Appeal (Inferior) following the decision of the Administrative Review Tribunal decided on the 23 September 2015, one contesting the actual merits and the other requesting a suspension of the Tribunal’s decision namely:

- ➔ 26/2015 Melita plc vs l-Awtoritá ta’ Malta dwar il-Komunikazzjoni
- ➔ 93/2014/1 Melita plc vs l-Awtoritá ta’ Malta dwar il-Komunikazzjoni

A mandatory arbitration was filed before the Malta Arbitration Centre in relation to a traffic accident relating to one of MCA’s vans. This was notified on the 6 October 2015.

Legislation

Publication, as part of a consultation document issued by MEIB & MTI, of draft legislative proposals to implement the EU Directive 2014/61 ‘on measures to reduce the cost of deploying high-speed electronic communications networks’ amending Chapter 81 and other laws.

G. International News

REGULATION

Telecoms.com *Operators Urged to be Positive as EU Formally Approves End of Roaming Charges*

The Council of the EU has formally approved new rules to end mobile roaming charges in the EU in 'mid-2017' according to its official online journal Consilium Europa [\[read more\]](#).

Total Telecom **AT&T Gets WiFi Calling Waiver**

AT&T has welcomed the U.S. Federal Communications Commission's (FCC's) decision to grant it a temporary waiver that paves the way for the telco to roll out WiFi calling [\[read more\]](#) – subscription may be required].

Ars Technica *EU's Highest Court Asked to Rule on Whether Streamed Pirated Films are Legal*

A Dutch court has referred key questions about the legality of streamed videos to the EU's highest court, the Court of Justice of the European Union (CJEU), in a case that could have big implications for Internet users across the EU [\[read more\]](#).

Advanced Television *Ofcom Brings VoD Regulation In-House*

The regulation of video-on-demand programme services is being brought fully within Ofcom to sit alongside its regulation of broadcast content [\[read more\]](#).

Total Telecom *Competition body steps up in French fibre row*

France's competition watchdog has opened an investigation into Numericable-SFR's fibre network rollout following a complaint from project partner but retail rival Bouygues Telecom [\[read more\]](#).

The Washington Post *Are Verizon and AT&T 'locking up' the Market for Business Internet? The FCC Will Investigate*

For years, consumers complained that they were tied to their cellular provider by lengthy contracts and early termination fees. Now, some of America's biggest companies say Internet providers have tied them up with similar unfair deals — and federal regulators are looking into the claims [\[read more\]](#).

Advanced Television *EU Rejects Net Neutrality Guarantees*

The European Parliament has voted heavily against rules intended to safeguard net neutrality in the European Union. A whole series of amendments to regulations on how Internet traffic is managed in Europe were rejected by MEPs. Backers of net neutrality rushed to criticise the move [\[read more\]](#).

Tech Crunch *Android Probe Has “High Priority”, Says Europe’s Antitrust Chief*

Europe’s Competition Commissioner, Margrethe Vestager, has termed a probe of the Android OS as “high priority” for EU regulators. Investigations into other aspects of the company’s operations are also being prioritised, she said, speaking in an interview with the Wall Street Journal [[read more](#)].

Telecoms.com *Apple Sued Over Wi-Fi Assist and Increased Mobile Data Use*

Apple has received a class-action law suit in the US, on the grounds that it failed to warn users that iOS 9’s new Wi-Fi Assist feature can eat into the customer’s data plan. The suit states that users incurred overuse charges on both of their iPhone 5s units after upgrading to iOS 9 [[read more](#)].

SPECTRUM

Total Telecom *All Four French MNOs Line Up for 700-MHz Auction*

Regulator Arcep to evaluate applications, publish eligible bidder list in a month [[read more](#)].

Policy Tracker *CEPT Agrees on Recommended 5G Bands*

European administrations have agreed on which frequency bands should be studied for possible allocation to future mobile broadband services. These include the E band (71-76/81-86 GHz), for which the South African regulator is now considering a new regulatory regime [[read more](#) – subscription required].

Policy Tracker *Arab States Plan MCP on Co-primary Allocation of UHF Band at WRC-15*

At least three countries in the Arab region will table a multi-country proposal (MCP) at WRC-15 to allocate for mobile and identify for IMT the remaining parts of the UHF band (470–694 MHz) that are used for broadcasting in Europe, the Middle East and Africa (ITU Region 1) [[read more – subscription required](#)].

eCommerce Times *Sprint Bets Its Spectrum Will Suffice*

Sprint plans to continue working to densify its network and increase its count of cell sites by leveraging its existing spectrum [[read more](#)].

Policy Tracker *Radio Regulations May be Extended up to 1000GHz at WRC-19*

Two proposals for new agenda items at WRC-19 could lead to the Radio Regulations extending the upper limit for transmissions from 275GHz to as much as 1000GHz [[read more](#) – subscription required].

Policy Tracker *Polish Government Tries to Bring 4G Auction to a Conclusion*

Poland’s Ministry of Administration and Digitisation has decided to introduce a new regulation designed to accelerate the country’s 800 MHz and 2.6 GHz auction [[read more](#) – subscription required].

Policy Tracker *LTE-U Forum Insists Unlicensed LTE can Co-Exist with Wi-Fi*

The LTE-U Forum has responded to a letter from the Federal Communications Commission (FCC) that questioned whether the way unlicensed LTE coexists with incumbent Wi-Fi services in the 5 GHz band is technically feasible or legally acceptable [[read more](#) – subscription required].

Total Telecom *France Names the Date for 700MHz Sale*

France's telecoms regulator has revealed that bidding in its planned auction of 700-MHz spectrum will commence on 16 November [[read more](#)].

Policy Tracker *Leader of US delegation Outlines Priorities for WRC-15*

Decker Anstrom, the head of the US delegation to WRC-15, has used a briefing session to outline the USA's four priorities for negotiations at the November conference [[read more](#) – subscription required].

Policy Tracker *Europe Refines Position on WRC-19 Space Spectrum Proposal*

The final meeting of Europe's Conference Preparatory Group in September refined the frequencies that should be considered for an allocation to the Space Operation Service [[read more](#) – subscription required].

Total Telecom *Orange Biggest Spender in Poland's €2bn 4G Auction*

Poland raised more than €2bn from the sale of spectrum suitable for 4G services, with Orange accounting for over a third of the total, the country's telecom regulator announced [[read more](#)].

Ars Technica *Next-gen Cellular Networks Could Use Spectrum All the Way up to 71GHz*

The Federal Communications Commission is drawing up rules for extremely high frequency spectrums that could be used in "5G" mobile broadband [[read more](#)].

Policy Tracker *Better Advance Planning Needed to Liberate US Federal Spectrum*

The phenomenal success of the US AWS-3 spectrum auction has prompted growing interest among US politicians in liberating federal spectrum for wireless uses and creating a spectrum "pipeline" [[read more](#) – subscription required].

Ofcom *Public Sector Spectrum Release (PSSR) - Competition and Auction Design Issues for the 2.3 and 3.4GHz Spectrum Award, Including Reserve Prices*

Ofcom has published a document which relates to decisions on outstanding issues connected with the award of the 2.3 and 3.4GHz spectrum bands [[read more](#)].

Policy Tracker *Stage is Set for Broadcasters in US Incentive Auction*

US broadcasters now have all the information they need to decide by 18 December whether to take part in the reverse part of the spectrum incentive auction, the FCC said as it unveiled the opening bid prices it will pay to acquire stations' 6MHz of spectrum [[read more](#) – subscription required].

INTERNET

c|net *India's Modi, in Facebook Talk, Pushes Internet as Key Way to Govern*

The next step for social media: government. That's what Narendra Modi, India's prime minister, said at an event at Facebook's headquarters in California, discussing how he's increasingly used social media to connect with both people in India and other governments. The result has helped bridge the divide between politicians and their constituents [[read more](#)].

Telecoms.com *Vodafone says Broadband Now Available to up to 22 Million UK Premises*

Vodafone UK has widened access to its top-level broadband services to a potential 22 million premises in Britain, it claims. The telco is bundling its 'business grade' 76Mbs with a free one year subscription to entertainment service Netflix [[read more](#)].

INNOVATION

Total Telecom *EU, China Strike 5G Partnership*

Both sides to promote global standardisation effort, explore possibility of joint research projects [[read more](#)].

Total Telecom *BT Kicks Off Gosforth G.fast Trial*

BT announced it has begun a trial of G.fast technology in Gosforth, one of the two towns it named as pilot locations earlier this year [[read more](#) – subscription required].

Tech Crunch *India Proposes Legal Guidelines For Ridesharing Apps Like Uber And Ola*

Published on the Ministry of Road Transport and Highways' site, the guidelines call for all cars run by ridesharing apps like Uber and Ola to have emergency buttons in addition to in-app features to call police [[read more](#)].

Telecoms.com *Most Operators Planning Carrier-Grade Wi-Fi to Profit From IoT – Research*

Nearly 60 per cent of telcos have a firm schedule to complete carrier-grade wifi networks in time for the machine to machine boom, says a report conducted on behalf of the Wireless Broadband Alliance (WBA) [\[read more\]](#).

Telecoms.com *BT, Alcatel-Lucent Reach 5Gbps Over Copper in XG.Fast Lab Trial*

A joint BT and Alcatel-Lucent experiment has achieved throughput speeds of 5Gbps in lab conditions as they explore the potential of a variation on G.fast broadband technology (XG.FAST). The technology also reached a speed of 1.8Gbps over a distance of 100 metres, in early experiments on this new networking type [\[read more\]](#).

c|net *Court Rules Uber's App Legal in London*

London's High Court has ruled that Uber's app is not a fare meter and therefore does not break the law, a significant victory for the ride-hailing service facing legal challenges around the globe [\[read more\]](#).

eCommerce Times *Key EU Court Ruling Gives Bitcoin Tax-Exempt Status*

The European Union's Court of Justice has ruled that Bitcoin, the virtual payment system that has shown promise and potential as an emerging currency, should be considered exempted from Value Added Tax (VAT) under existing law [\[read more\]](#).

MERGERS & ACQUISITIONS

Total Telecom *Vodafone, Liberty Global end deal talks*

Companies reach stalemate in asset swap negotiations [\[read more\]](#).

Total Telecom *Four is the magic number for Ofcom CEO, raising fears for O2/3UK deal*

The head of the U.K.'s telecoms regulator revealed that she is concerned about the impact the proposed market consolidation will have on competition, and hinted that the country's mobile sector would be better served by four network operators [\[read more\]](#) – subscription required].

Total Telecom *UK Competition Watchdog Requests to Review 3UK/O2 Merger*

The U.K.'s competition watchdog has asked the European Commission for the right to examine 3UK parent CK Hutchison's proposed acquisition of O2 UK [\[read more\]](#) – subscription required].

Total Telecom *Vodafone Calls for Separation of Openreach From*

Vodafone aligned itself with the U.K.'s structural separation crowd, calling for Openreach to be fully split from BT in a response to Ofcom's ongoing strategic review [\[read more\]](#) – subscription required].

Total Telecom *EU Launches Base Probe*

The European Commission launched an in-depth investigation into Liberty Global's €1.33 billion acquisition of Belgian mobile operator Base on grounds that it could harm competition [[read more](#) – subscription required].

Total Telecom *TeliaSonera to Merge Lithuanian Subsidiaries*

TeliaSonera announced its decision to merge its Lithuanian fixed and mobile businesses to create a single, integrated services provider [[read more](#) – subscription required].

Total Telecom *Telenor to Offload Vimpelcom Stake*

Telenor announced that it will sell its 33% stake in Russian telco Vimpelcom. The Norwegian incumbent said it will "explore all options" to divest the shares, which it values at 20 billion kroner (€2.1 billion), in order to focus on its core operations [[read more](#) – subscription required].

Telecoms.com *Dell acquiring EMC for \$67 billion to boost cloud proposition*

As extensively leaked PC and server outfit Dell announced it will be acquiring storage giant EMC for \$67 billion to create a leading player in the datacentre and cloud industries, reports BCN [[read more](#)].

Total Telecom *French Economy Ministry OKs Nokia/Alcatel-Lucent Deal*

Nokia has taken another step closer to completing its acquisition of Alcatel-Lucent after France's Ministry of Economy (MINEFI) approved the tie-up [[read more](#)].

Total Telecom *UK Watchdog Clears BT/EE Merger*

BT's hopes of acquiring EE were given a boost this week when it received preliminary approval from the UK competition watchdog [[read more](#)].

POST

Ofcom *An Exception to Royal Mail's Universal Service Obligation - No Requirement for Deliveries and Collections When 26 December Falls on a Saturday*

Ofcom has agreed to Royal Mail's request for an exception in relation to deliveries and collections when 26 December falls on a Saturday [[read more](#)].

Post & Parcel *Royal Mail to Hire 19,000 for Christmas Peak*

Royal Mail will be recruiting around 19,000 temporary workers to help sort the Christmas post [[read more](#)].

Post & Parcel *Swiss Post Responds to e-Commerce Growth*

Swiss Post has announced that it is responding to the needs of the growing e-commerce sector with “innovations to make shopping online and receiving parcels simpler” – which will include testing a Sunday parcel delivery service in some cities [\[read more\]](#).

Post & Parcel *Singpost Completes Successful Drone Delivery Trial*

Singapore Post have announced the success of a mail and packet drone delivery trial which took place between Lorong Halus and Pulau Ubin in Singapore [\[read more\]](#).

Post & Parcel *Royal Mail Introduces New Flat-rate Charging Structure for Underpaid or Unstamped Mail*

Royal Mail is introducing a new flat-rate charging structure for letters and parcels where insufficient postage or no stamps have been attached [\[read more\]](#).

Post & Parcel *UK Government Sells Remaining Stake in Royal Mail*

The UK government has now sold off all its shareholding in Royal Mail – selling a 13% stake for £591m and passing on the remaining 1% stake to postal employees [\[read more\]](#).

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Post & Parcel *FedEx and TNT Express Update*

FedEx and TNT Express have issued a joint statement confirming that to date they have not received a Statement of Objections from the European Commission regarding FedEx’s plans to buy TNT Express [\[read more\]](#).

Post & Parcel *Royal Mail Extends Local Collect Network*

Royal Mail has announced the extension of its Local Collect network, with the addition of new collection points at 1,222 Royal Mail delivery offices [\[read more\]](#).

Post & Parcel *CUPW Calls on Canada Post to halt Door-to-door Delivery Cuts*

Following the Liberal Party’s victory in the national elections, the Canadian Union of Postal Workers (CUPW) has called for an “immediate halt” to the door-to-door delivery cuts that Canada Post has scheduled in the coming weeks [\[read more\]](#).

Post & Parcel *Delivery Plays Crucial Role in Online Shoppers’ Decisions*

A new study commissioned by Metapack has found that “consumers will not hesitate to abandon an online purchase if the delivery option they want is not available” [\[read more\]](#).

Post & Parcel *Canada Post Suspends Community Mailbox Conversion Programme*

Following the Liberal Party's recent election victory, Canada Post has announced that it is temporarily suspending future deployment of the programme to convert door-to-door mail delivery to community mailboxes [[read more](#)].

TELEVISION

Advanced Television *BT Calls for Pay-TV Level Playing Field*

BT has responded to Ofcom's Digital Communications Review, setting out how regulation can help Britain secure its digital future and maintain its position as the leading digital economy in the G20 [[read more](#)].

Advanced Television *EU Urged to Protect Future of Free TV*

Digital UK Chief Executive Jonathan Thompson joined other senior representatives from the broadcasting sector across Europe as they called on the EU to protect the future of free-to-air TV [[read more](#)].

INFORMATION SOCIETY

The Memo *Norway Celebrates Ada Lovelace Day with Record-Breaking Coding Class*

During Ada Lovelace's 200th anniversary Norway led the way with a groundbreaking coding session for hundreds of school girls [[read more](#)].

QUALITY OF SERVICE

Advanced Television *Europe's Broadband 75% as Fast as Advertised*

Broadband in the EU is still only 75% of the advertised download speed. These are the findings of three studies on broadband speed, price and coverage published by the European Commission [[read more](#) – subscription required].

Total Telecom *UK Telcos Could Tap £1.65bn Premium Services Revenue Opp*

UK consumers are willing to pay more for fixed broadband and mobile services, and that could translate to a hefty revenue opportunity for telcos, but only if they are willing to improve the quality of their offerings, according to new research [[read more](#)].

Disclaimer

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